

# 2016 Age Friendly Survey Findings

*Conducted by Department of Public Health &  
Social Services Agency*

Presented by Roshni Shah  
SSA Office of Research & Evaluation  
September 27, 2017

# Overview

- ❑ Survey Methodology
- ❑ Key Findings from the Survey
- ❑ Next Steps



# Survey Methodology

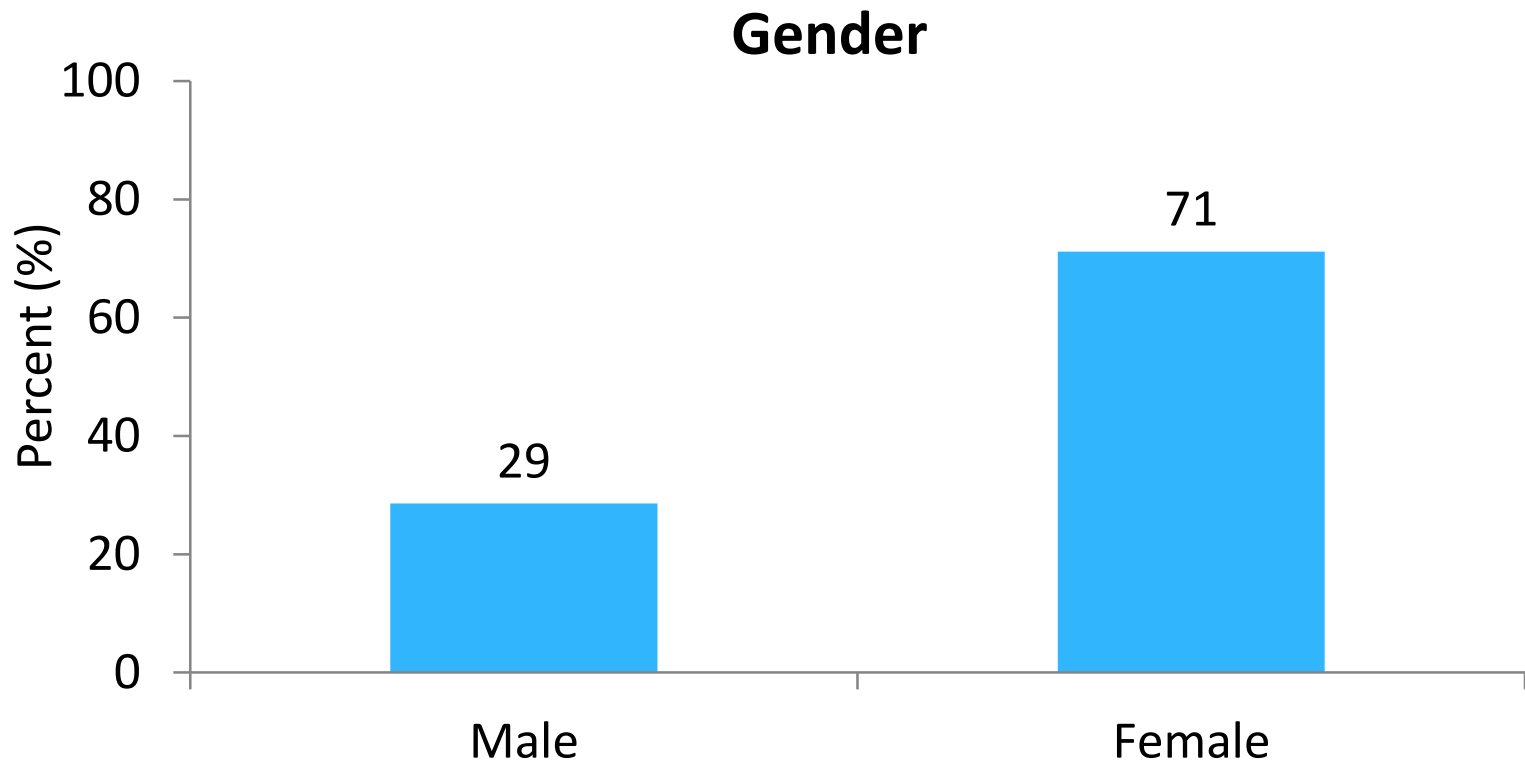
- ❑ Survey in 4 languages: English, Spanish, Chinese and Vietnamese
- ❑ Outreach done through:
  - ❖ Advertisement in SJ Mercury News
  - ❖ Cities age-friendly task forces
  - ❖ Meals on Wheels
  - ❖ Community centers and events
  - ❖ Mobile home parks
  - ❖ Low income senior housing
  - ❖ LGBT Community
- ❑ Survey dates: May 2016 – October 2016
- ❑ 37 focus groups were also conducted
- ❑ Participation was from all 15 cities in Santa Clara County

# Demographics



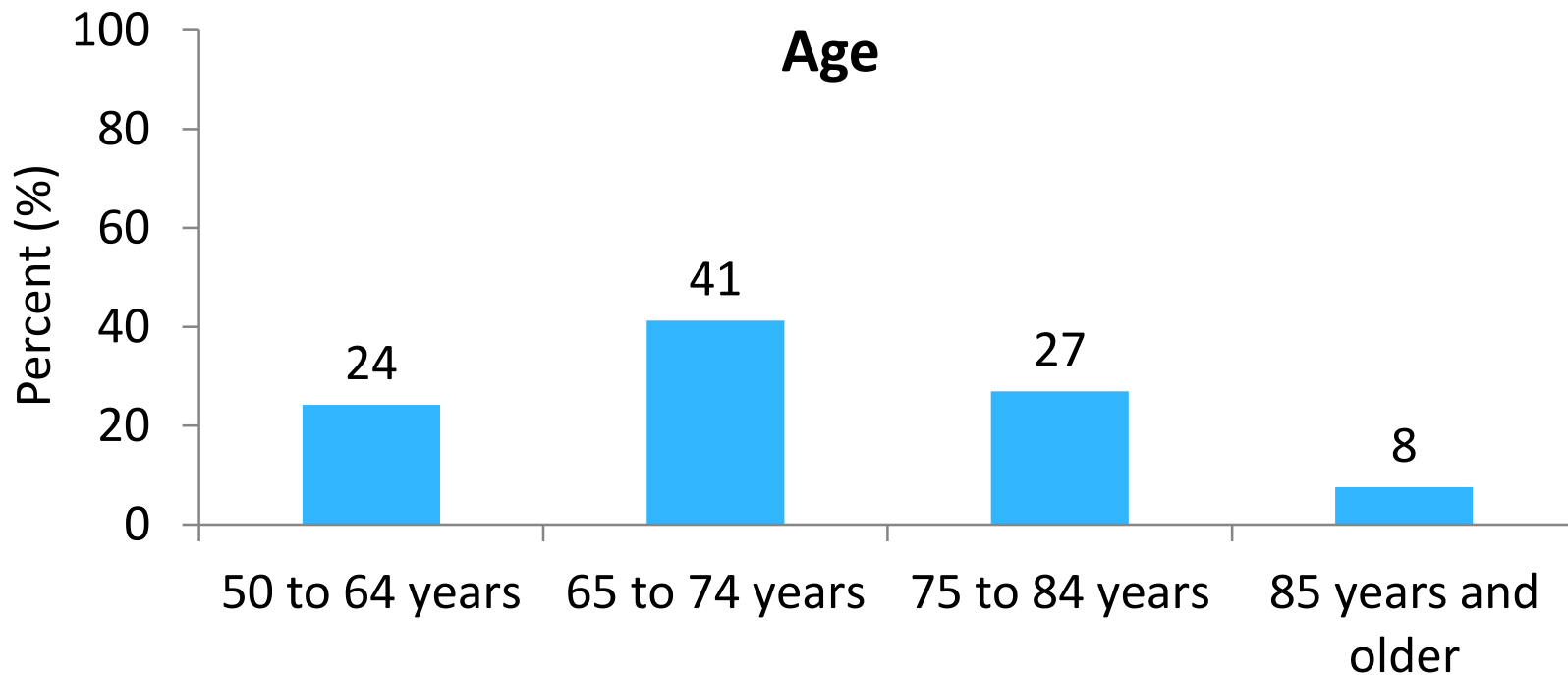
# Survey Respondents by Gender

1,516 valid survey responses



# Survey Respondents by Age

- Seniors between the ages of 65 and 74 years old account for 41% of respondents



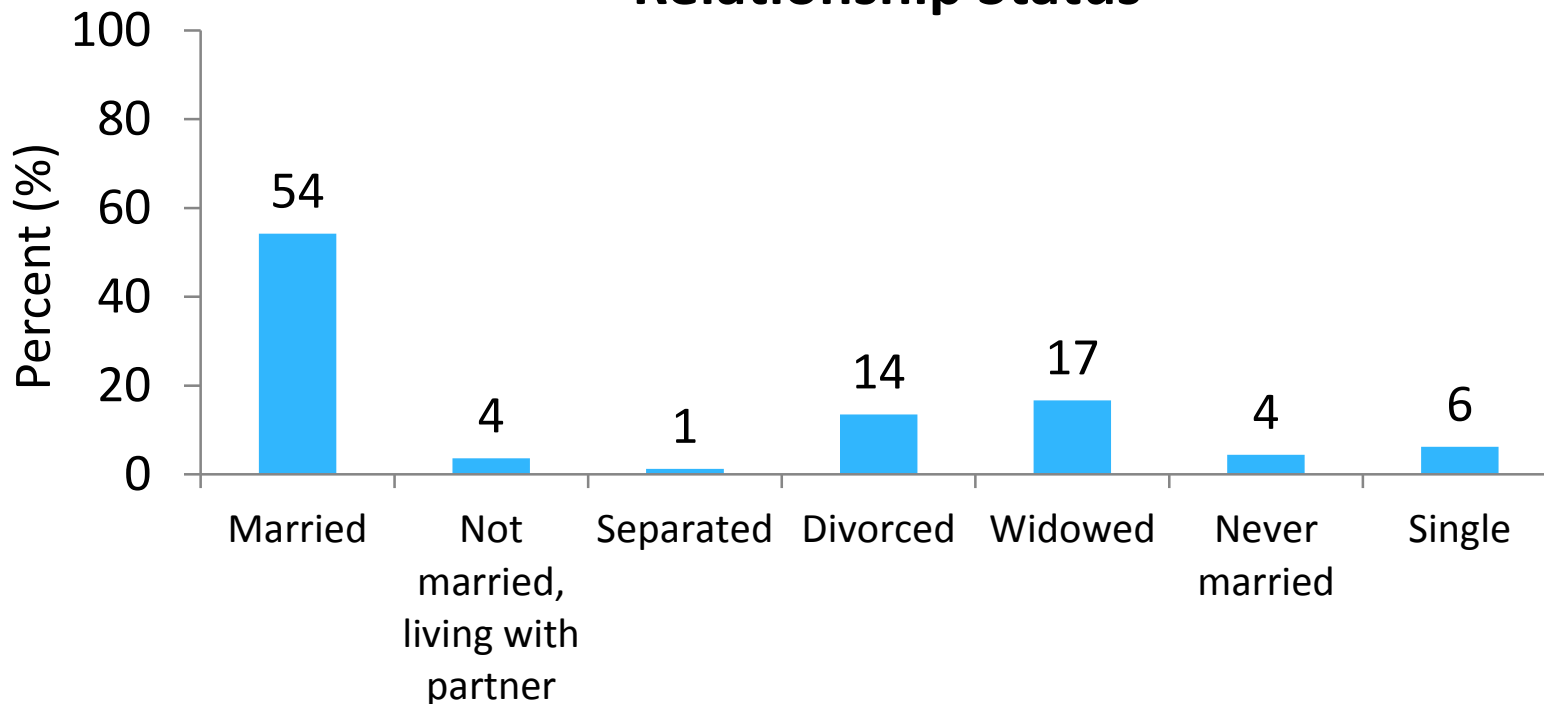
Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# Current Relationship Status

- 54% of older adults in Santa Clara County are currently married, followed by 17% who are divorced.

**Relationship Status**

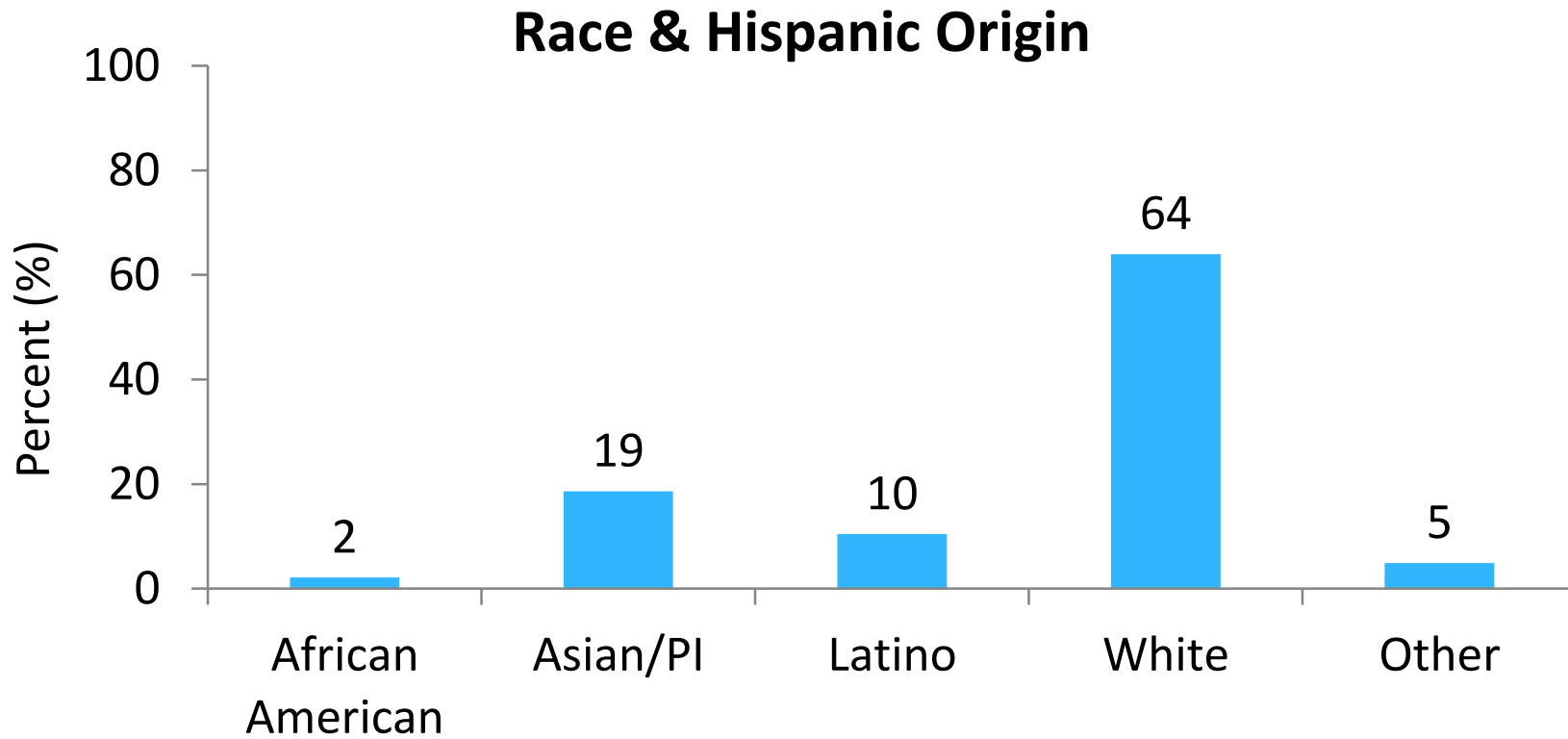


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# Race & Hispanic Origin

- ❑ The majority of older adult respondents in Santa Clara County are White (64%).



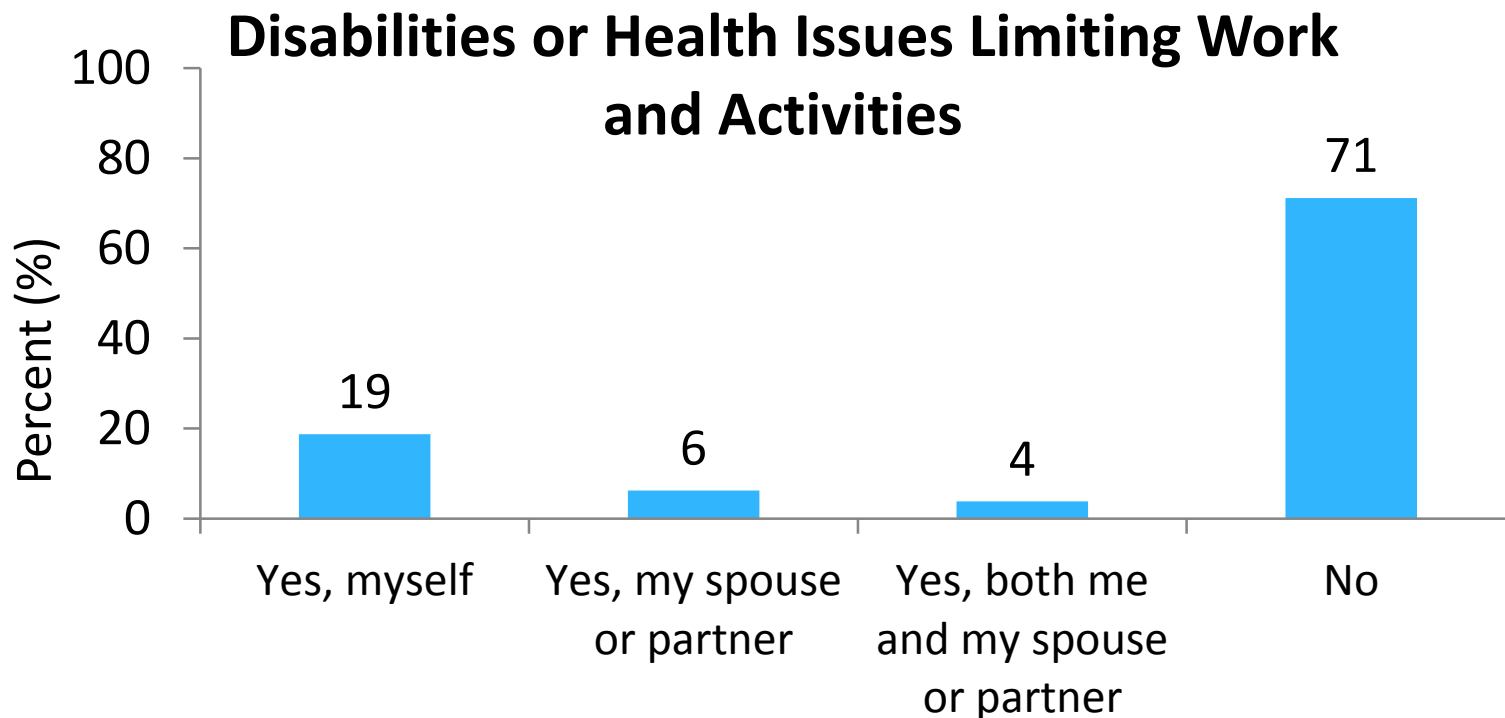
Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.



# Any Disabilities or Health Issues Limiting Work and Activities

- 71% of older adults in Santa Clara County reported having no disabilities or health issues that limit their work or other activities.

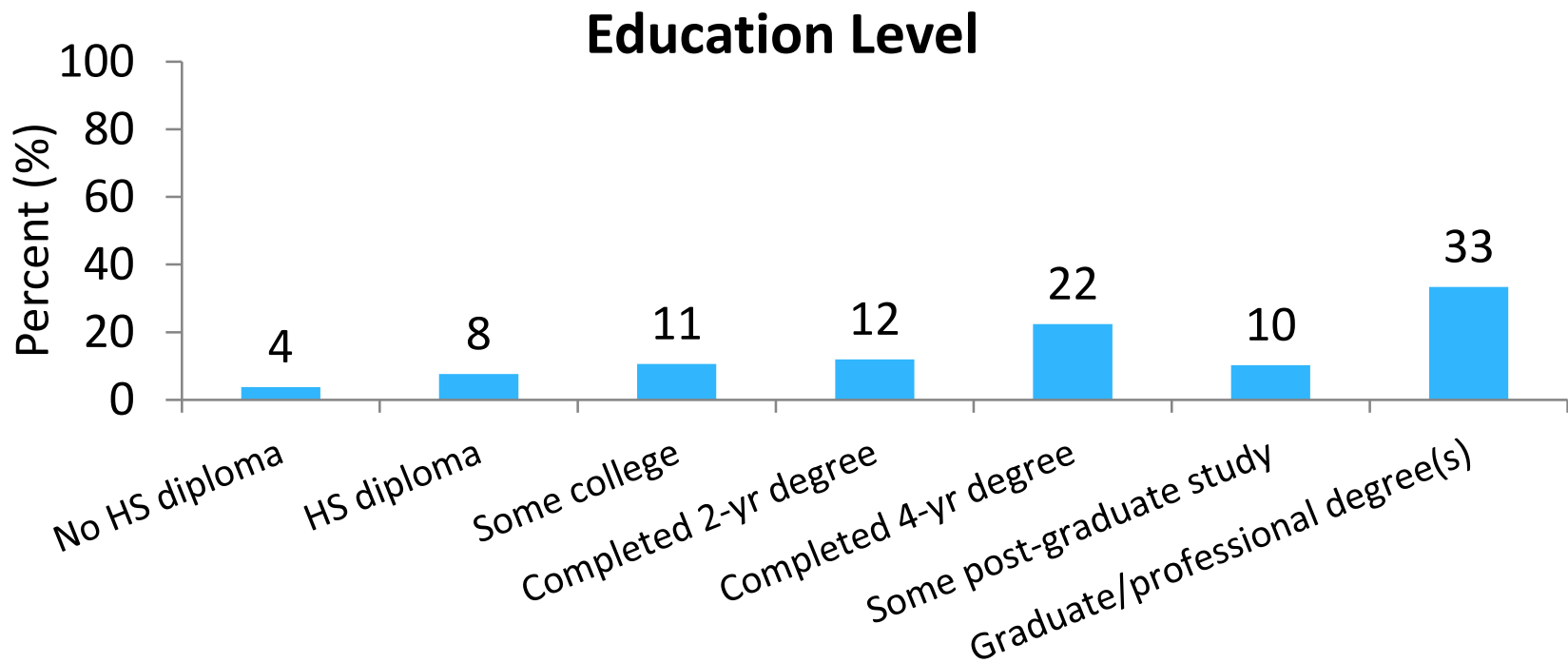


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# Level of Education

- Approximately two-thirds (65%) of older adults in Santa Clara County have 4-yr college degree or higher, with one-third (33%) having a graduate or professional degree.

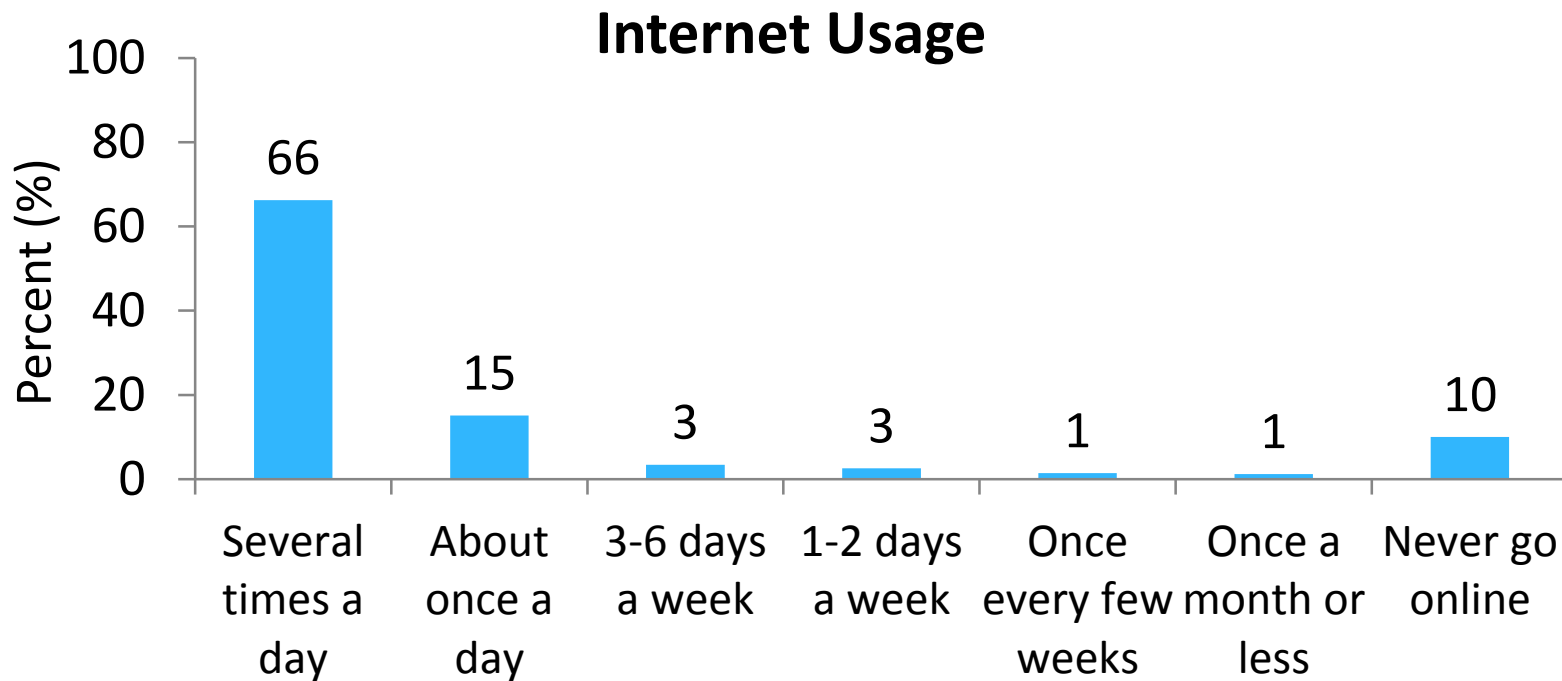


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# Internet Usage

- Two-thirds (66%) of older adults in Santa Clara County reported accessing the internet several times a day to check e-mail, pay their bills, etc.

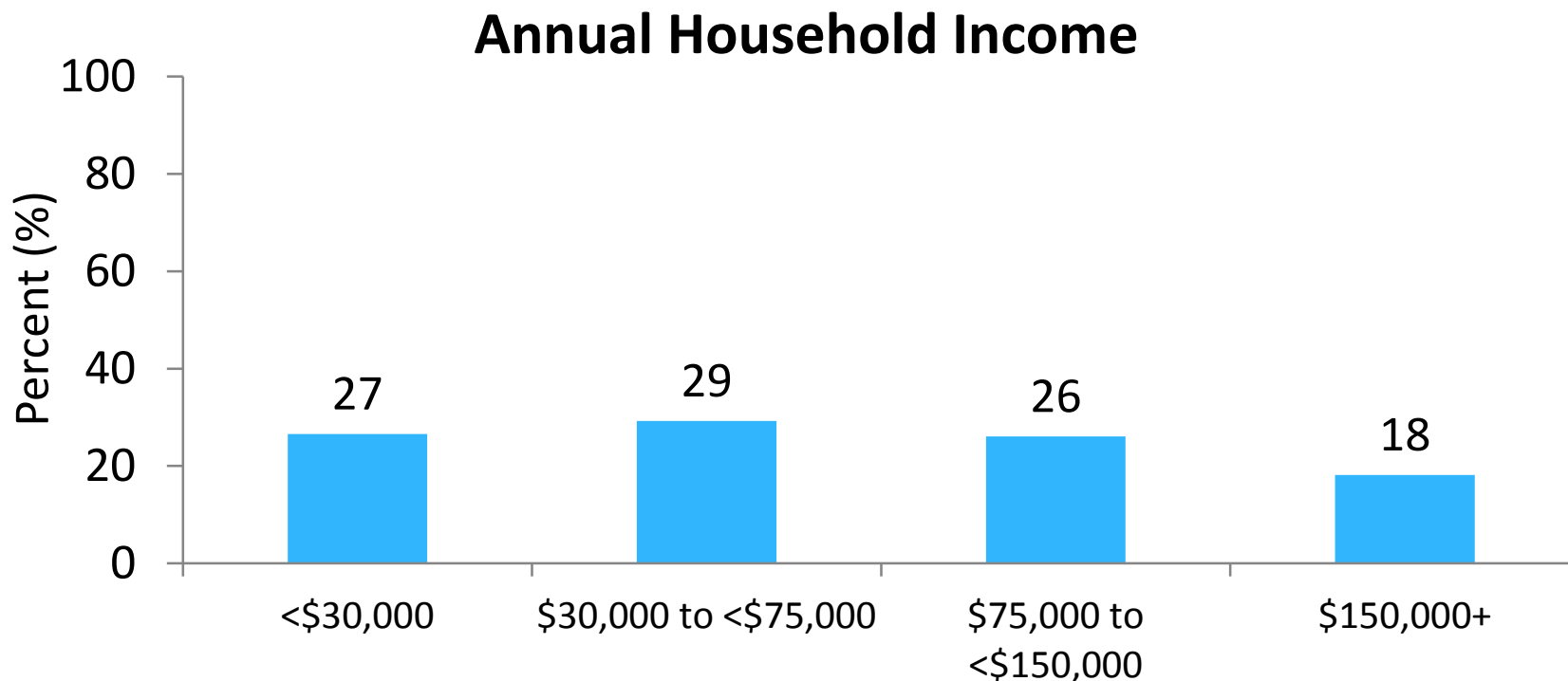


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# Annual Household Income

- More than 4 in 10 (44%) older adults in Santa Clara County have an annual household income of \$75,000 or more.



Source: 2016 Santa Clara County Age-Friendly Survey

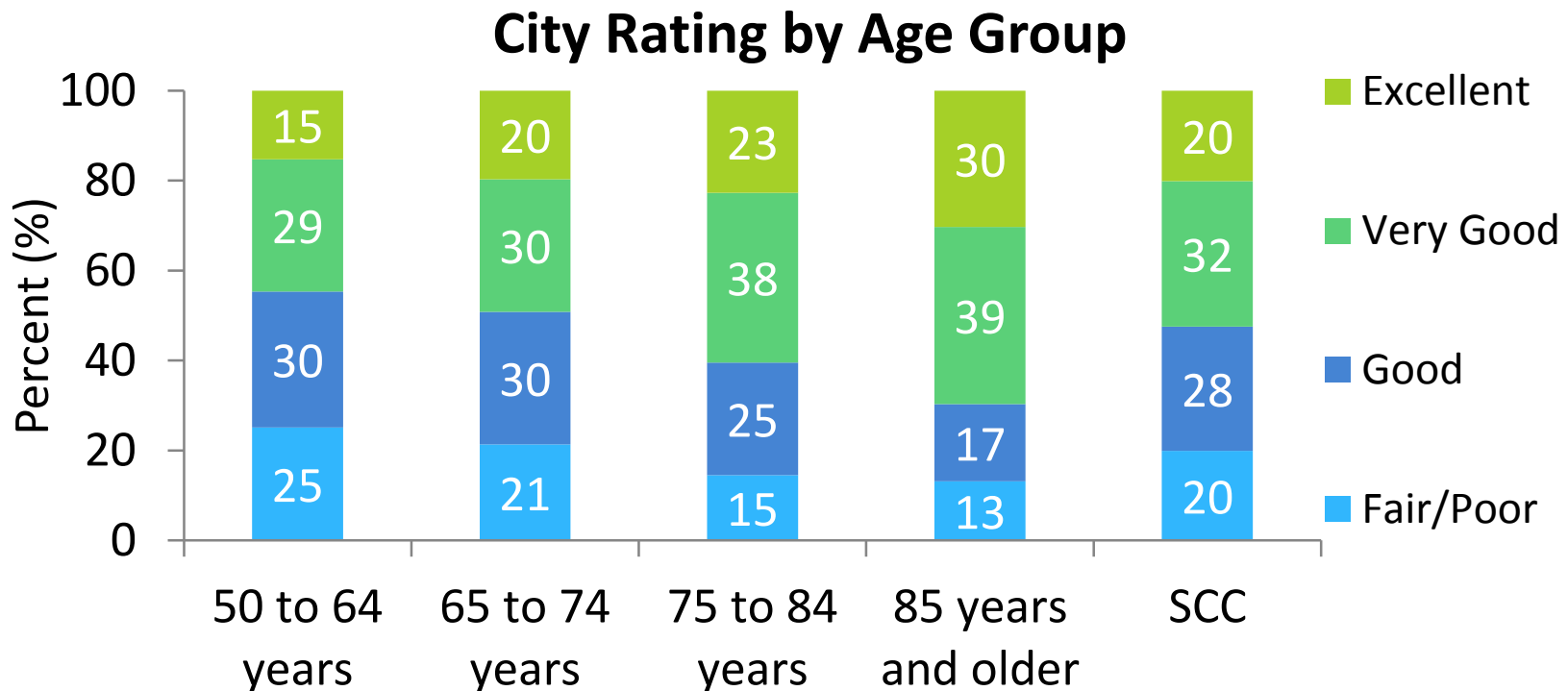
Note: Some percentages may not add up to 100 or be exact due to rounding.

# Your Community



# City Rating by Age Group

- Compared to younger seniors, older seniors ages 75 and older report their city as an excellent or very good place to live as they age.

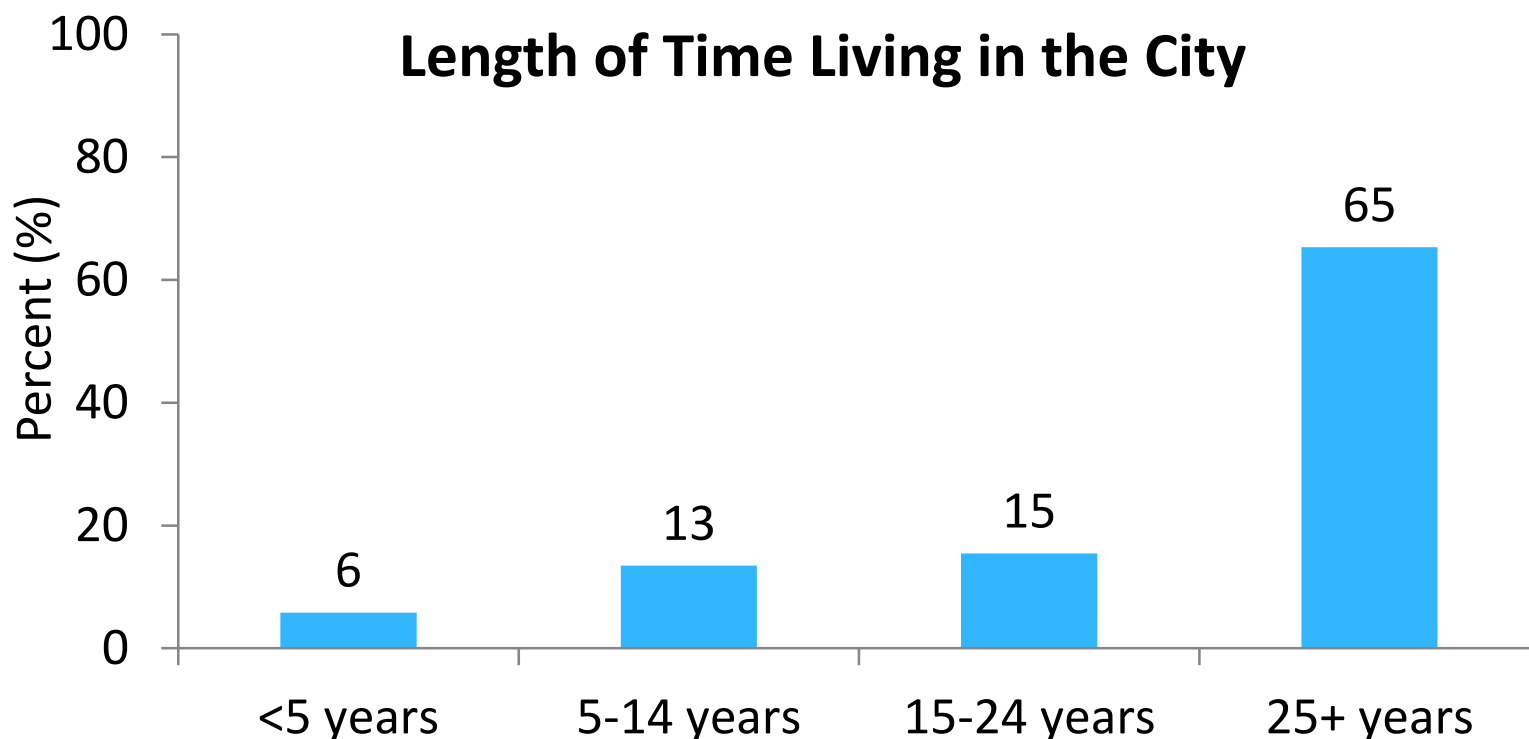


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# Length of Time Living in the City

- Approximately two-thirds (65%) of older adults have lived in their cities for 25 years or more.

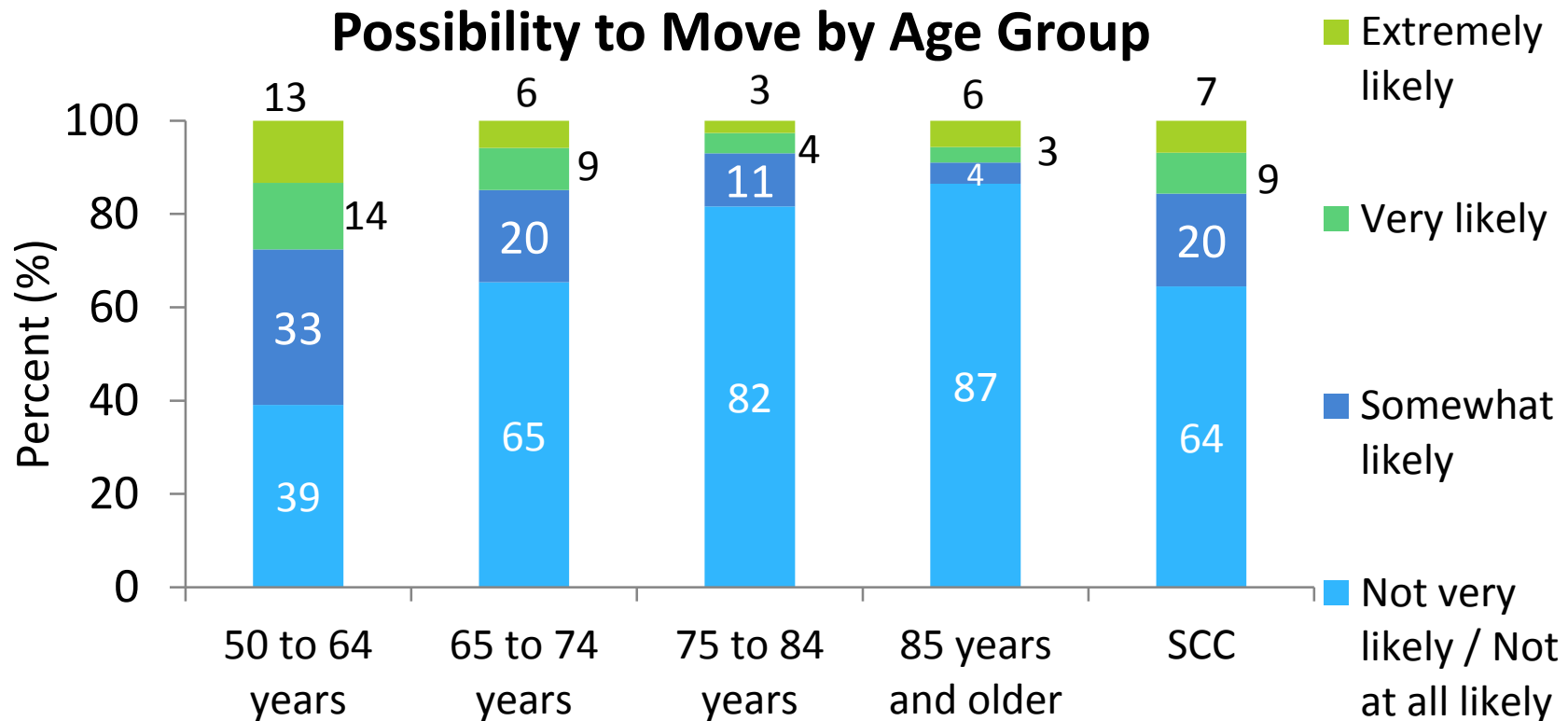


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# Moving out of City by Age Group

- Younger seniors (ages 50 to 64) are more likely to consider moving out of their current city compared to older seniors (ages 75 and older).



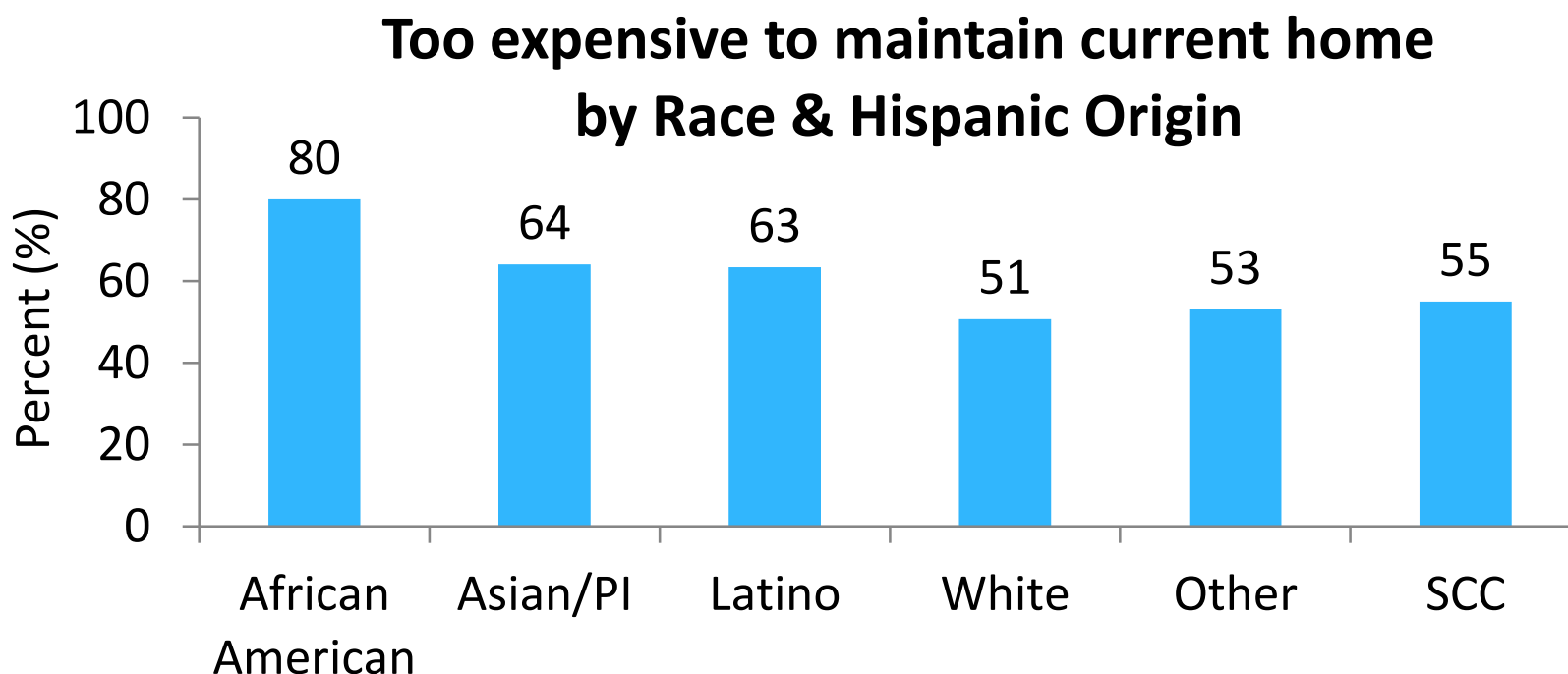
Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.



# Reason to Move: Too expensive to maintain current home

- Compared to other racial/ethnic groups, a higher percentage of African Americans seniors reported considering moving out of their city because of the expense of maintaining their current home.

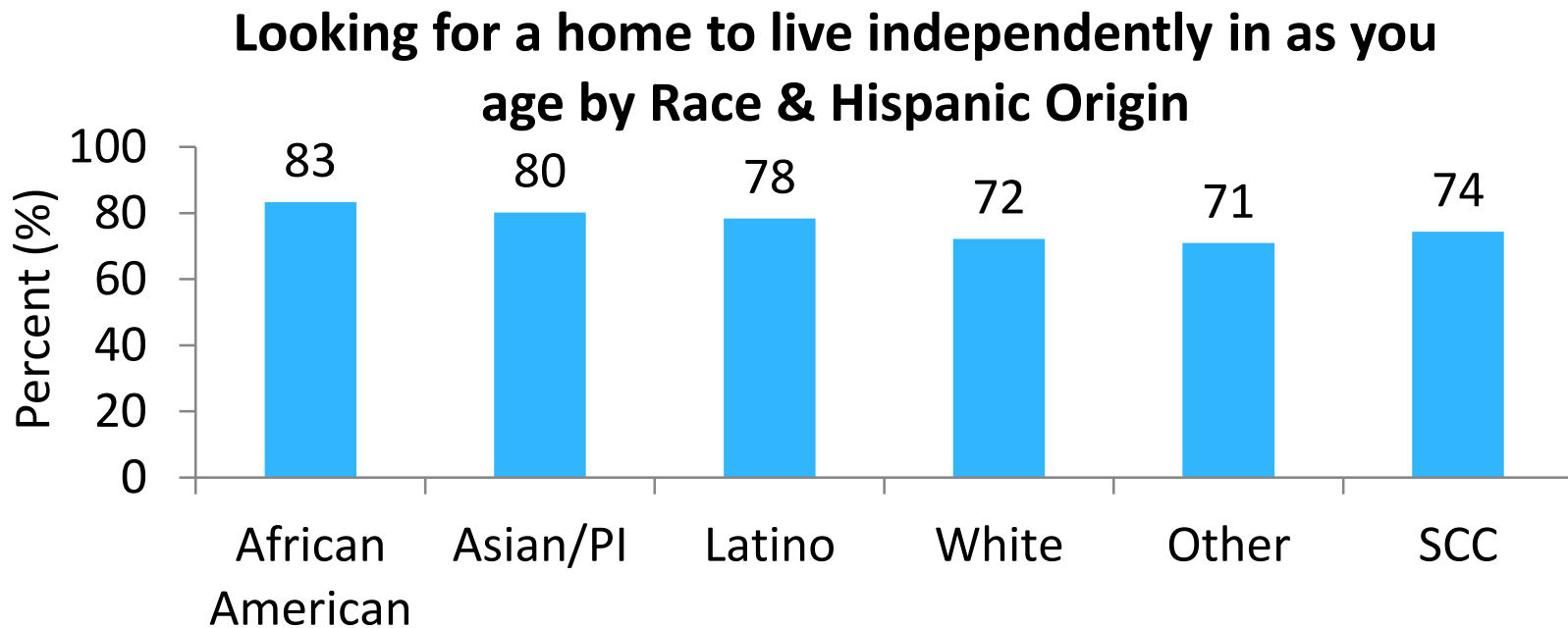


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# Reasons to Move: Looking for a home to live independently

- Compared to other racial/ethnic groups, a higher percentage of African Americans seniors reported considering moving out of their city because they were looking for a home to live independently in as they aged.



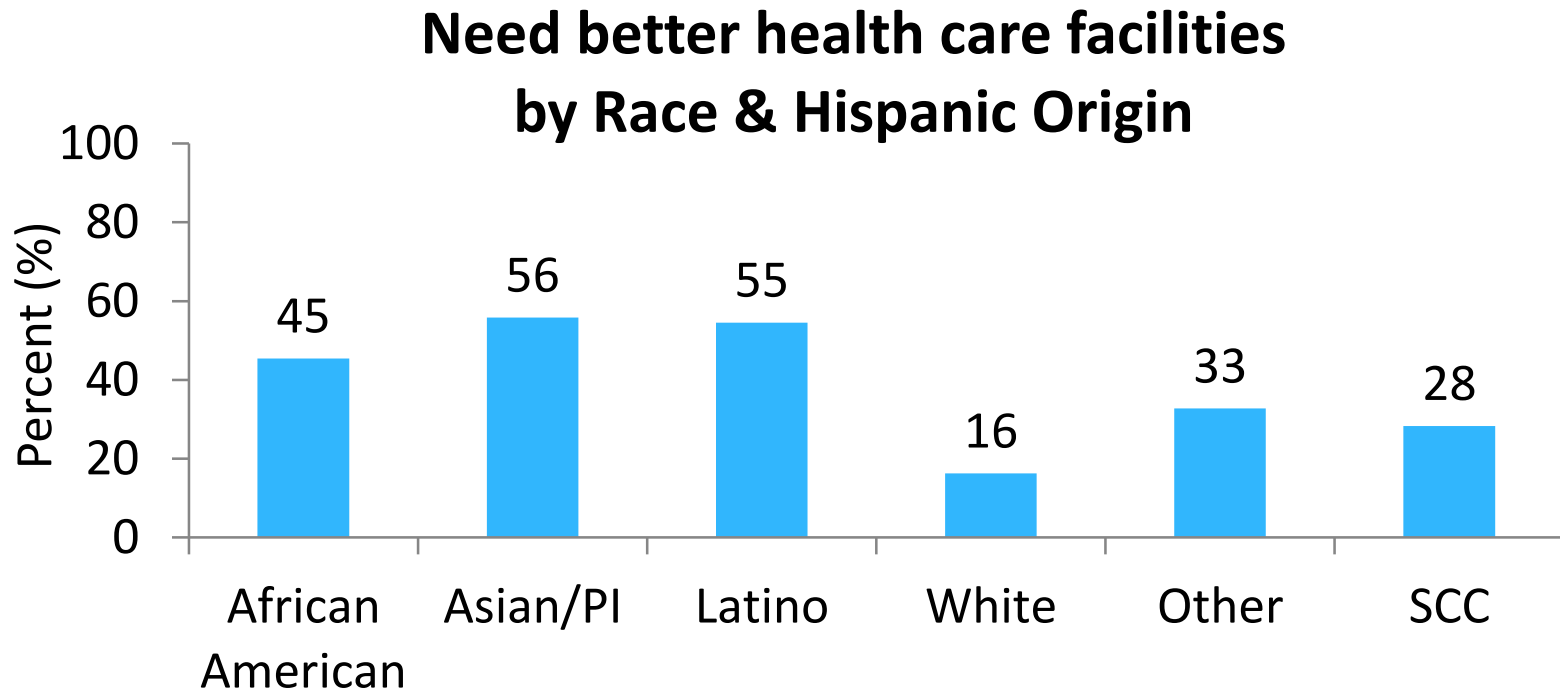
Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# Reasons to Move:

## Need better health care facilities

- A greater percentage of Asian/PI and Latino seniors reported considering moving out of their city because they would need better health care facilities compared to seniors of all other racial/ethnic groups and the County overall.

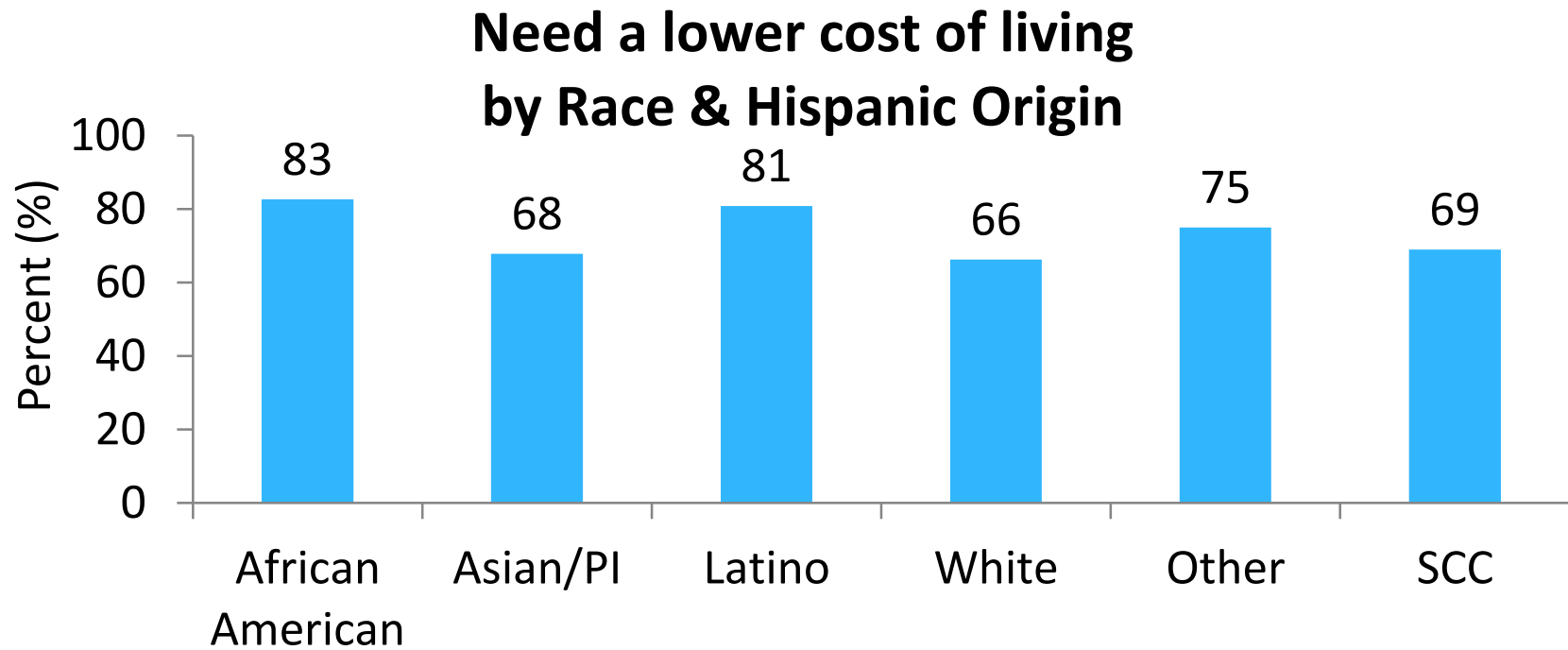


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# Reasons to Move: Need a lower cost of living

- A greater percentage of African Americans and Latino seniors reported moving out of their city due to the cost of living compared to Asian/Pacific Islander and White seniors.

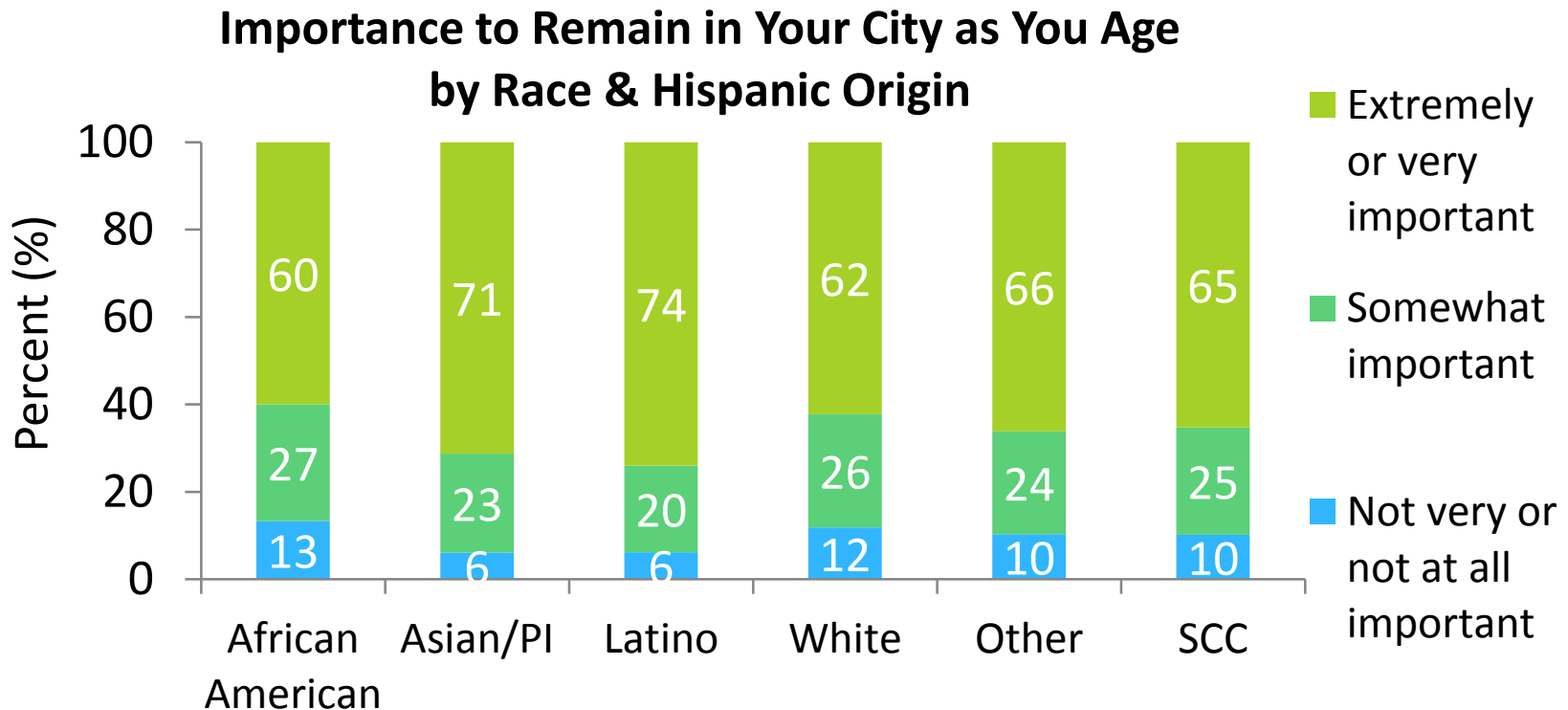


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# Remain in City while Aging

- Latino and Asian/Pacific Islander seniors were slightly more likely to report that it is extremely or very important for them to remain in their city as they age, compared to African American and White senior adults.



Source: 2016 Santa Clara County Age-Friendly Survey

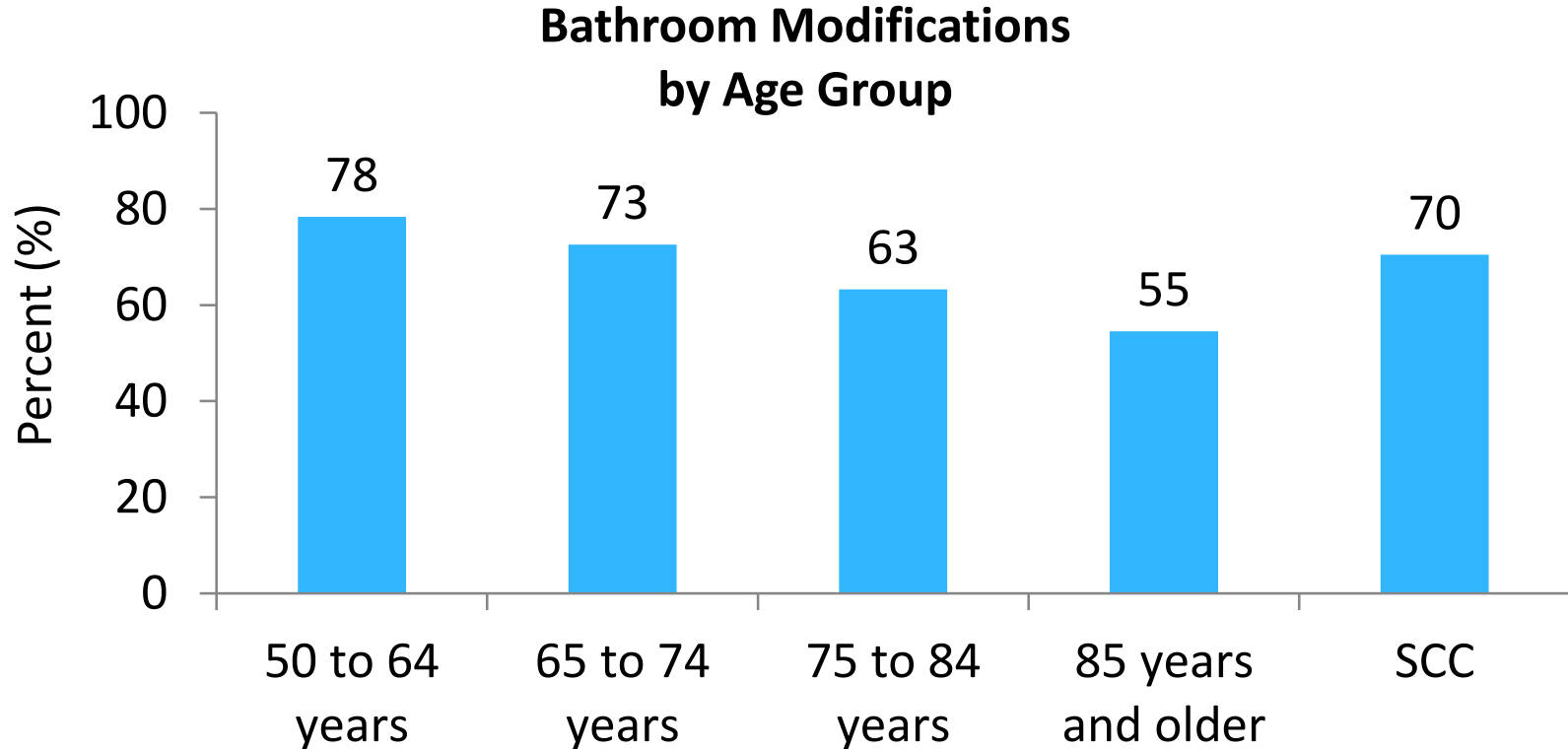
Note: Some percentages may not add up to 100 or be exact due to rounding.

# Housing



# Housing Needs for the Aged: Bathroom Modifications

- A greater percentage of seniors below the age of 75 report needing to make bathroom modifications to their homes compared to seniors over the age of 75.

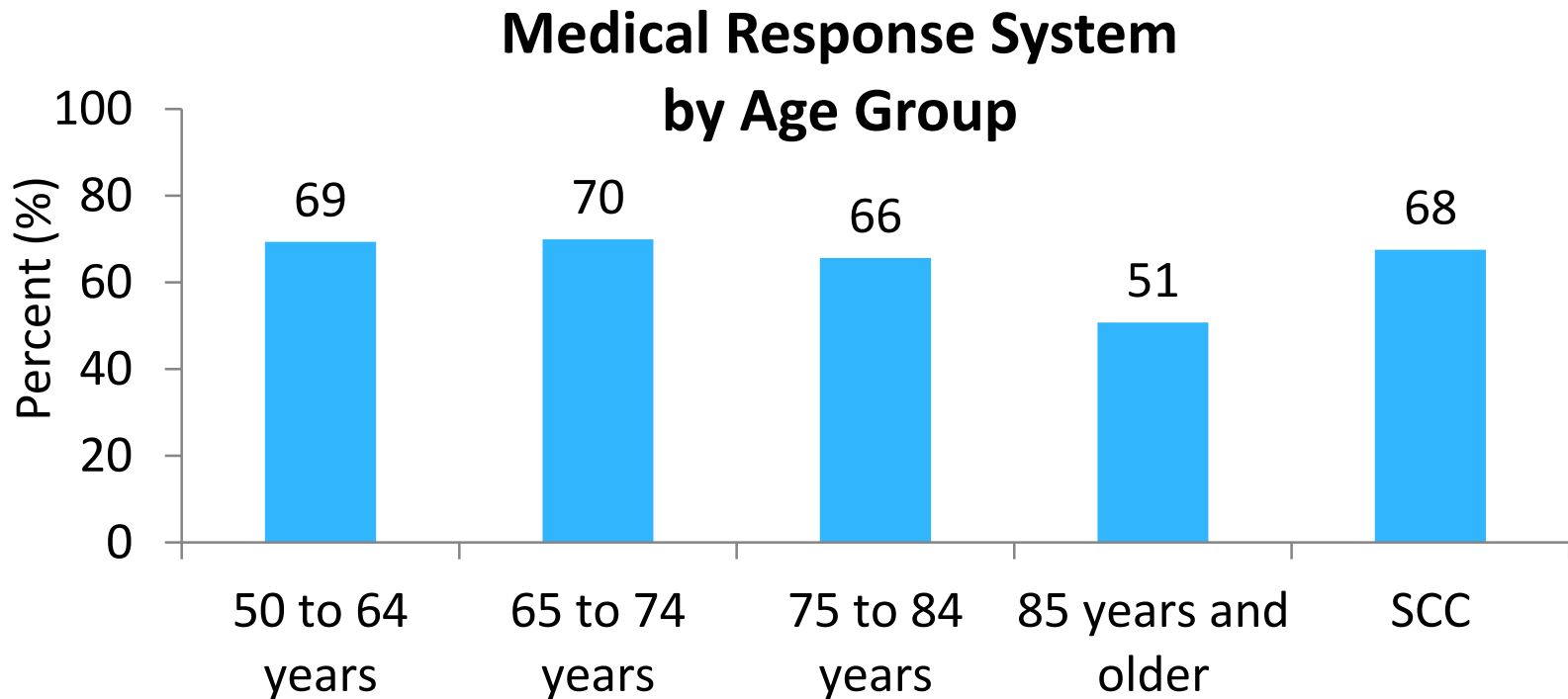


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# Housing Needs for the Aged: Medical Response System

- A greater percentage of seniors below the age of 75 report needing a medical response system compared to seniors over the age of 75.



Source: 2016 Santa Clara County Age-Friendly Survey

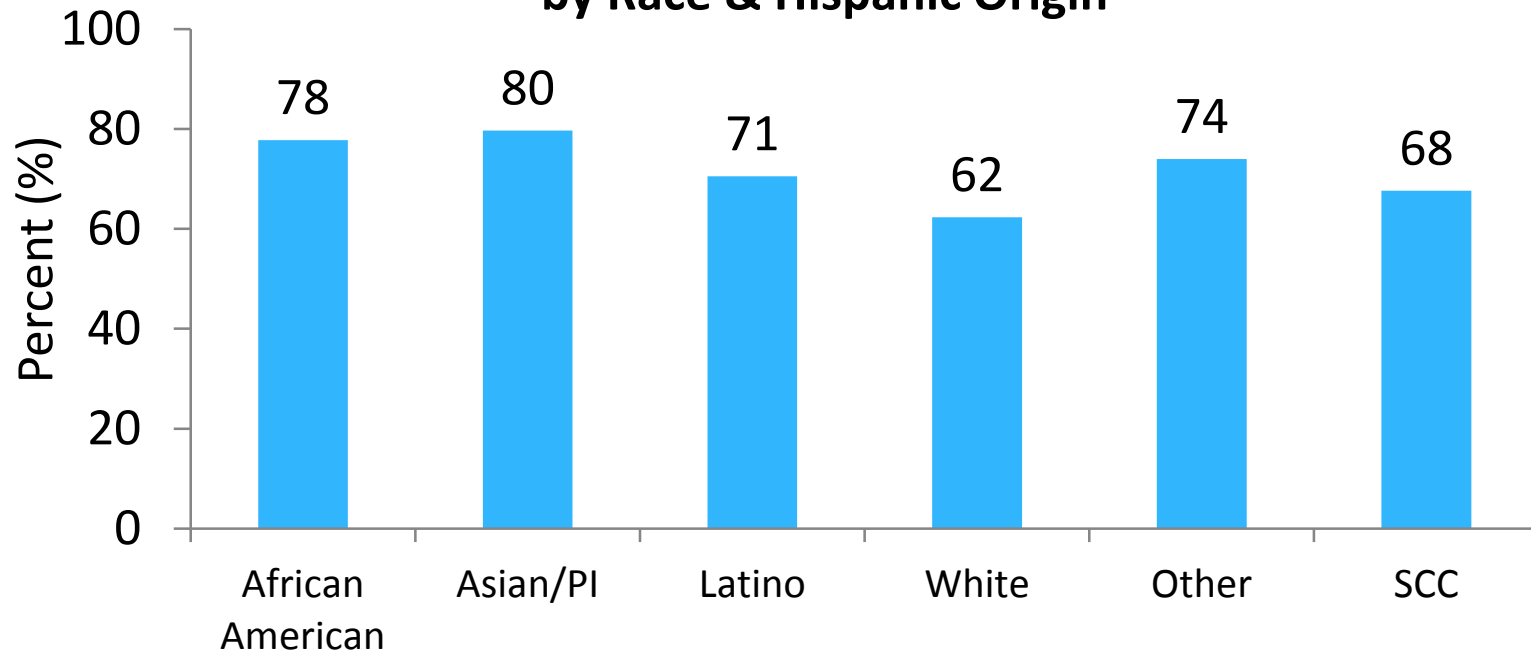
Note: Some percentages may not add up to 100 or be exact due to rounding.



# Housing Needs for the Aged: Medical Response System

- A greater percentage of Asian/Pacific Islander and African American seniors reported the need to install a medical emergency response system compared to Latino and White seniors.

**Housing Needs for the Aged- Medical Response System  
by Race & Hispanic Origin**

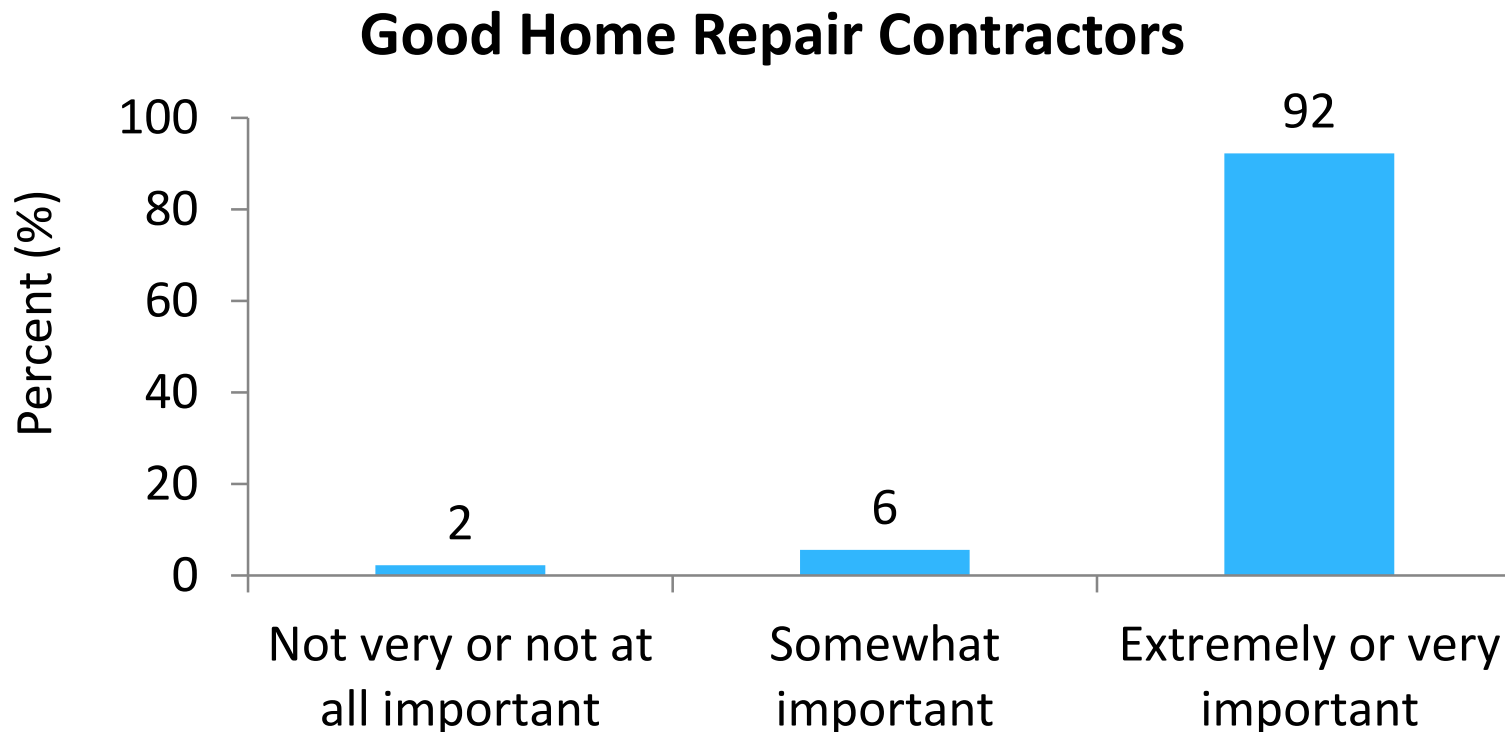


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# City Essentials: Good Home Repair Contractors

- Most respondents (92%) think it is extremely or very important to have trustworthy, affordable home repairs contractors in their city.

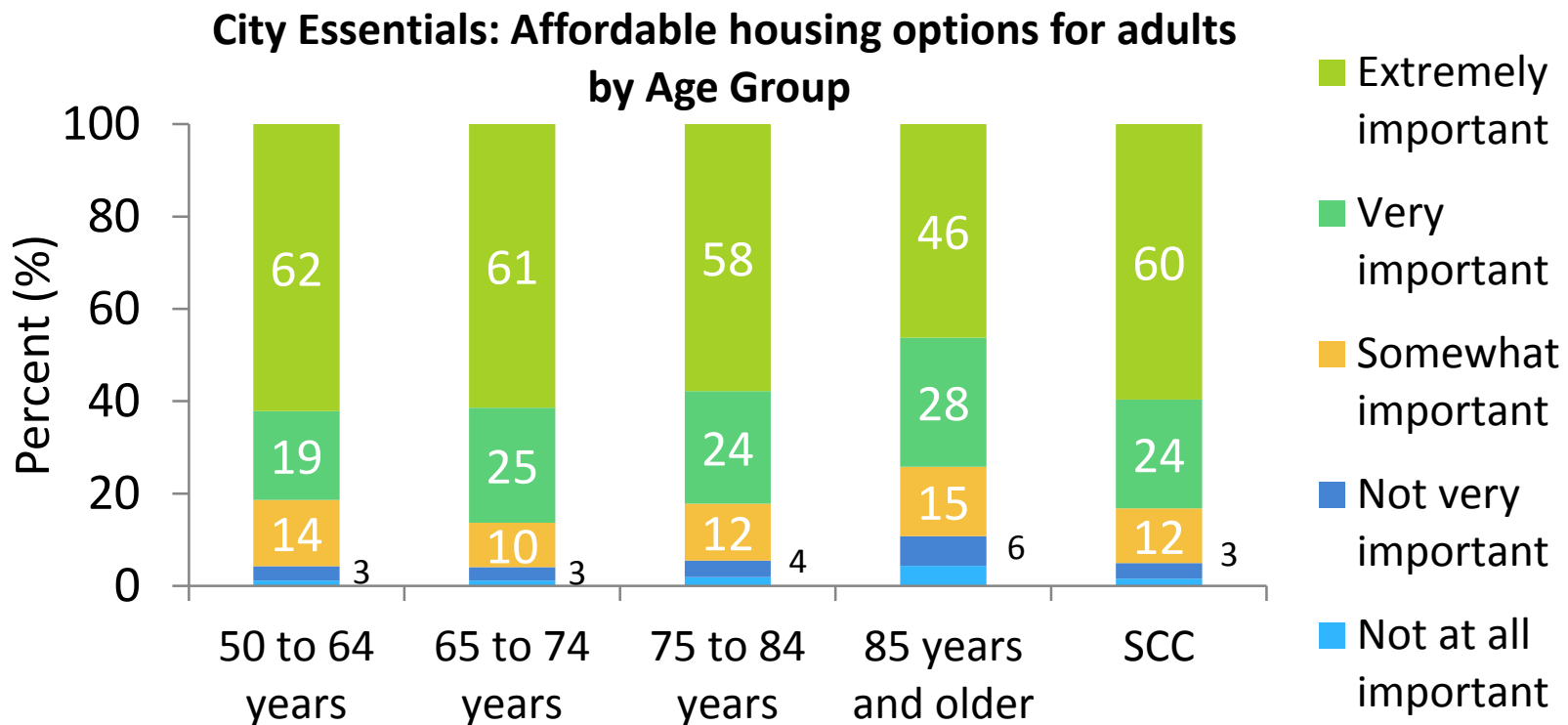


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# City Essentials: Affordable housing options

- ❑ In Santa Clara, more than 4 out of 5 (84%) of respondents feel that affordable housing options are extremely or very important to have in their cities.



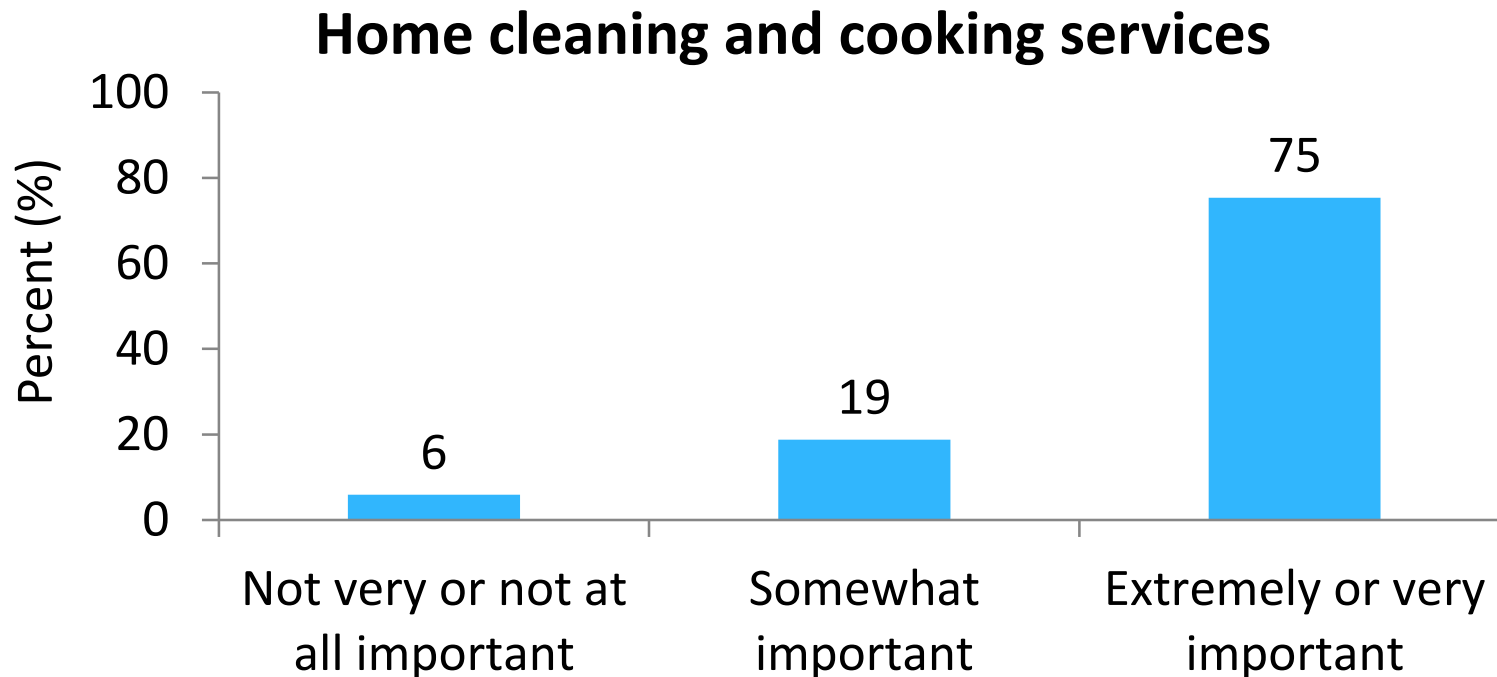
Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding. Data for “not at all important” are not shown. 1% to 4% of adults in all age categories reported having affordable housing options was “not at all important” to them.

# City Essentials:

## Home cleaning and cooking services

- ❑ In Santa Clara county, 3 out of 4 (75%) respondents think that home cleaning and cooking services are extremely or very important to have in their cities.



Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

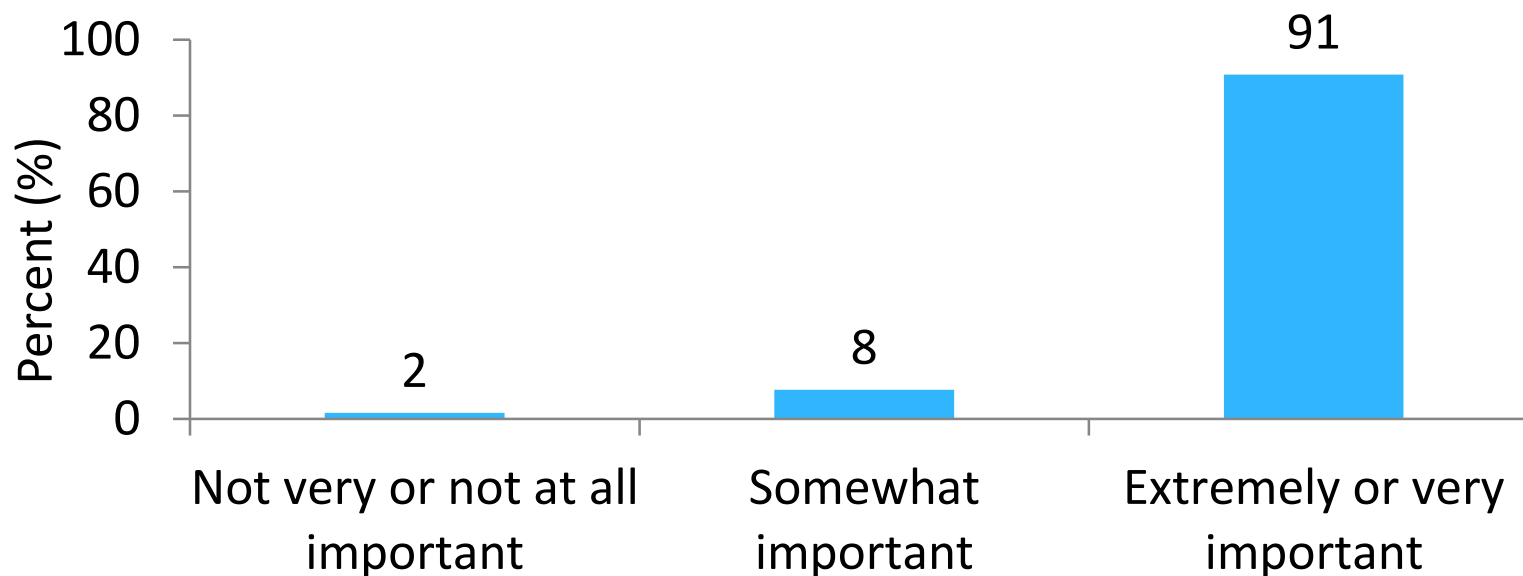
# Outdoor Spaces & Building



# Good and Accessible Sidewalks

- 91% of respondents reported that sidewalks in good condition, free from obstruction and safe for pedestrian use and accessible for wheelchairs (or other assistive mobility devices) are extremely or very important in their cities.

## Good and Accessible Sidewalks



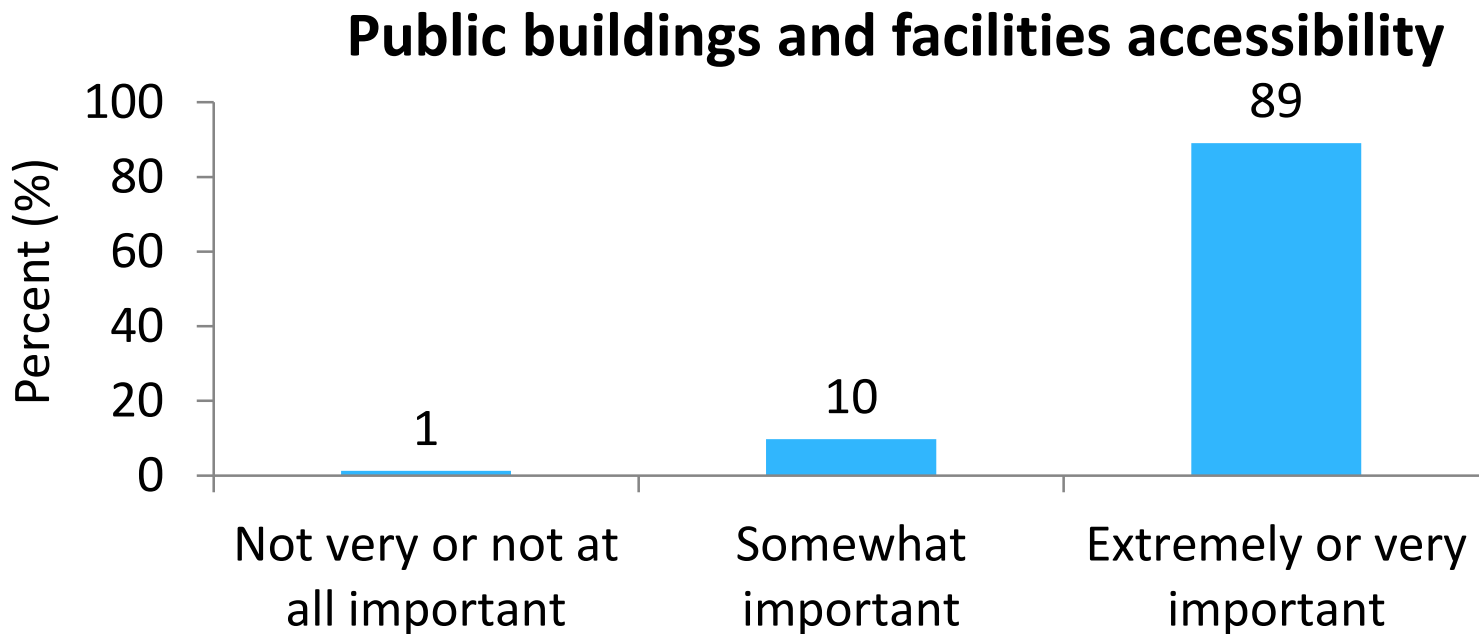
Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.



# Public Buildings and Facilities Accessibility

- Almost 9 out of 10 (89%) respondents think having well-maintained public buildings and facilities that are accessible to people of different physical abilities is extremely or very important to have in their cities.

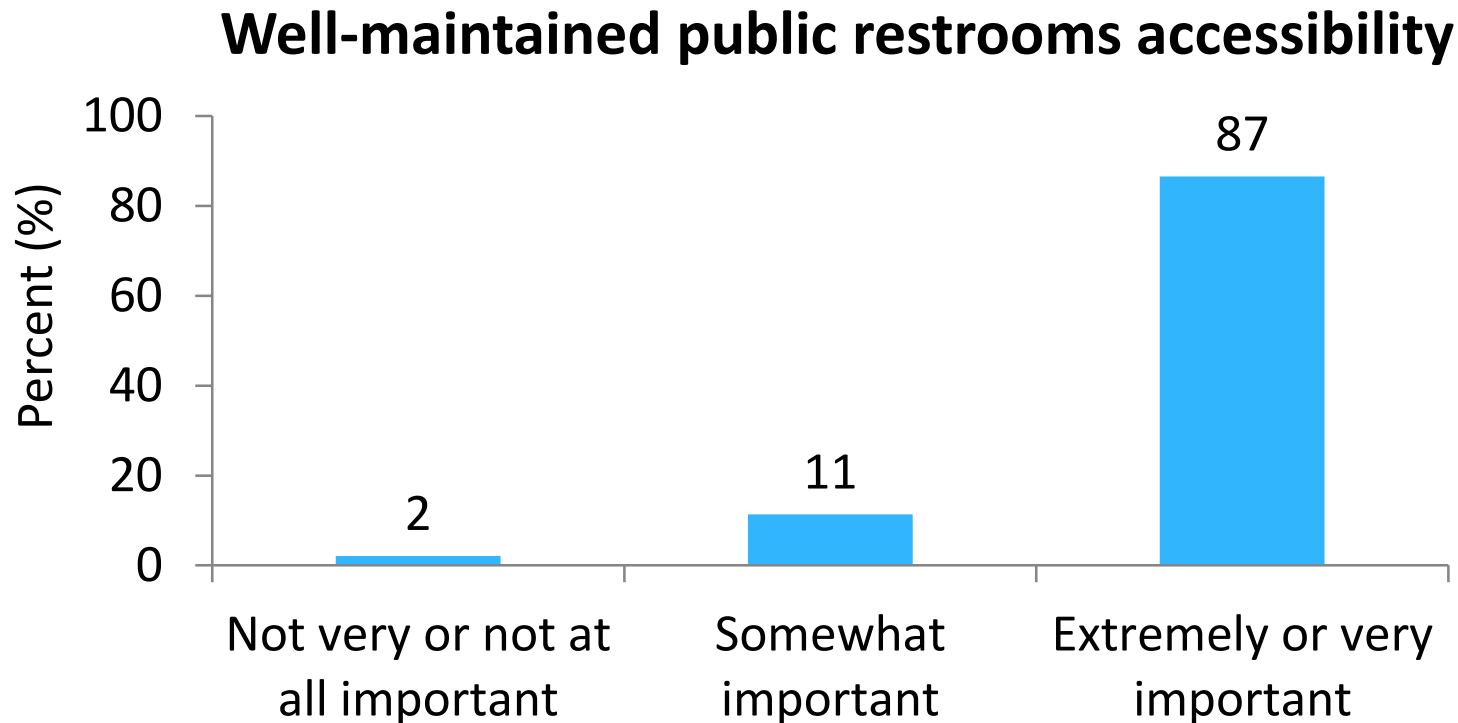


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# Well-maintained Public Restrooms Accessibility

- 87% of the respondents think that accessibility to well-maintained public restrooms is extremely or very important in their cities.



Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

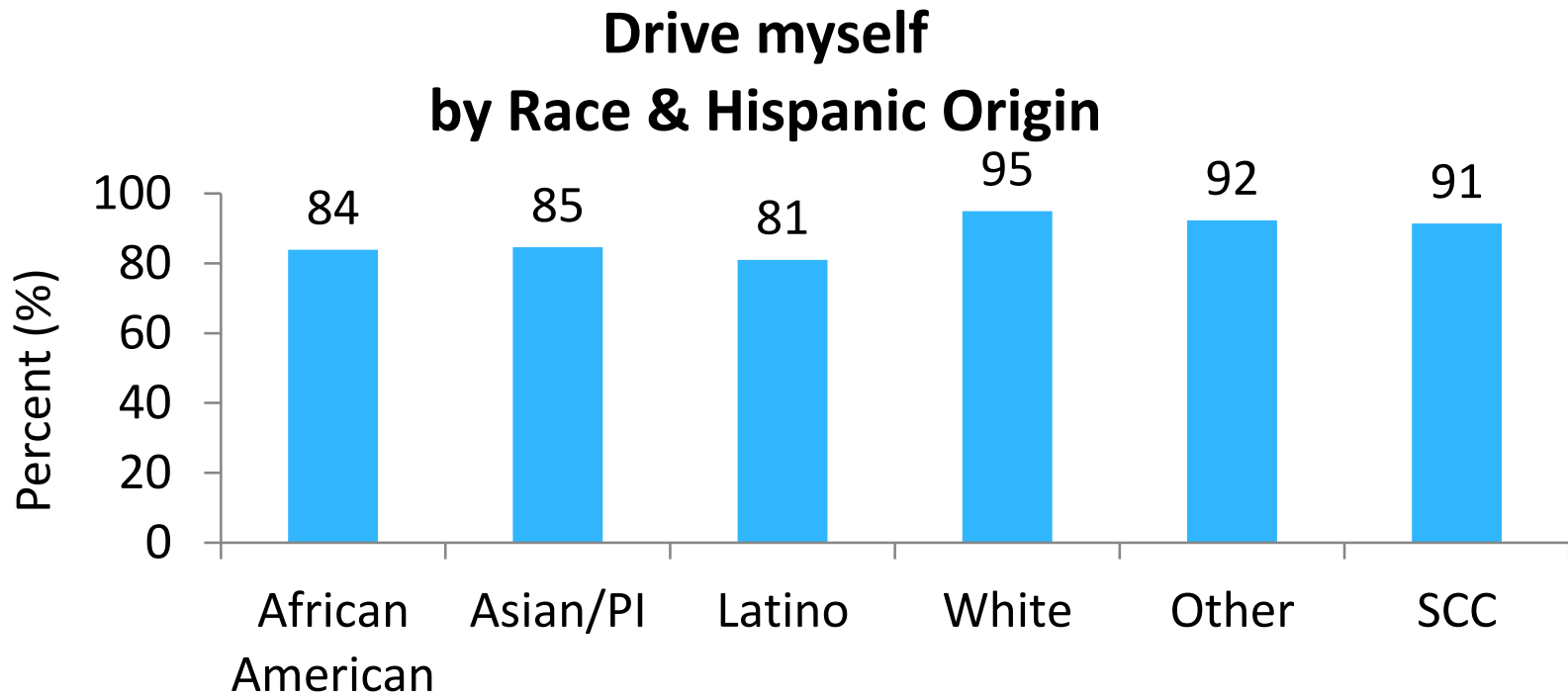


# Transportation



# Means of Transportation: Drive myself

- Though seniors of all racial groups reported driving around themselves, a higher percentage of White seniors reported driving around themselves compared to other racial/ethnic groups.

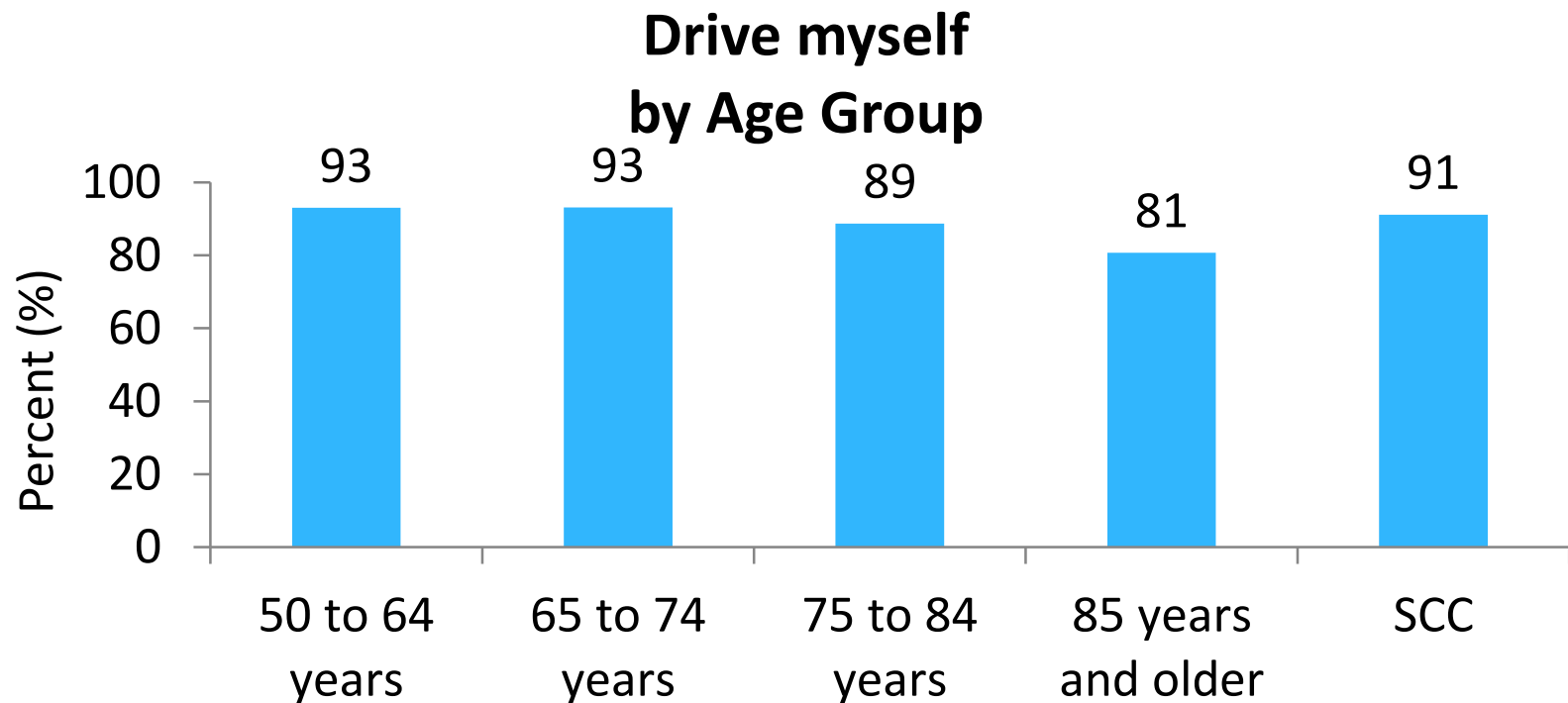


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# Means of Transportation: Drive myself

- Though seniors of all age groups reported driving around themselves, a higher percentage of seniors below the age of 75 reported driving around themselves compared to other age groups.

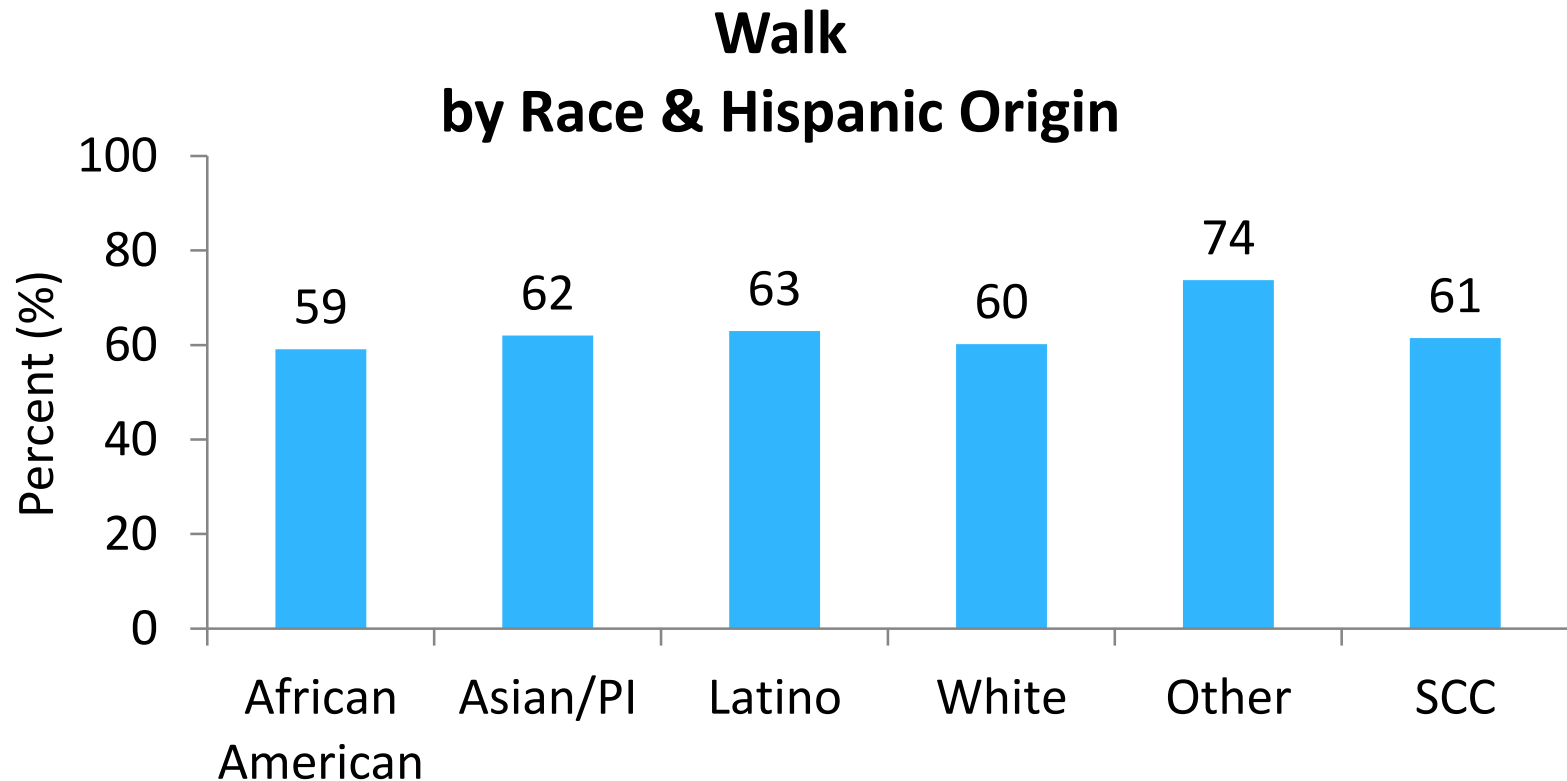


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# Means of Transportation: Walk

- Approximately 3 out of 5 (61%) seniors in Santa Clara County reported walking as a means of getting around.

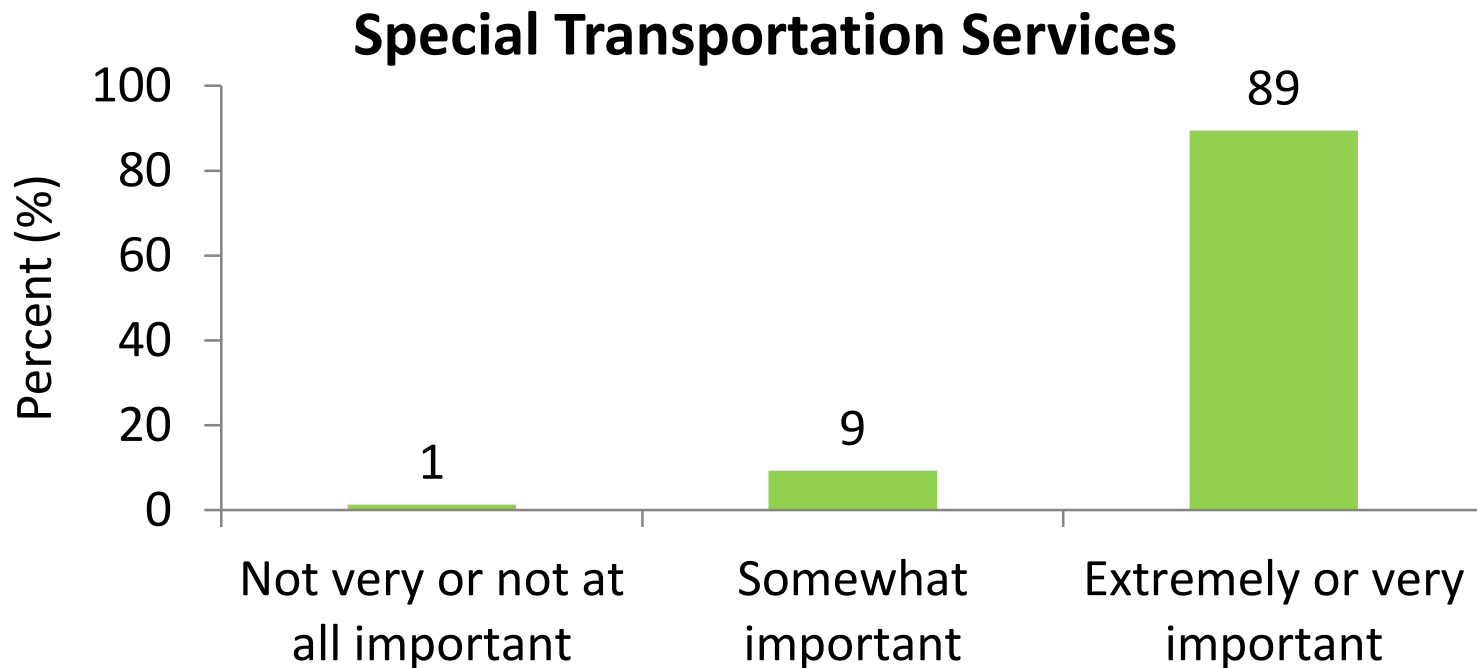


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# City Transportation: Special transportation services

- Almost 9 out of 10 (89%) respondents said that special transportation services for people with disabilities and older adults are extremely or very important in their cities.

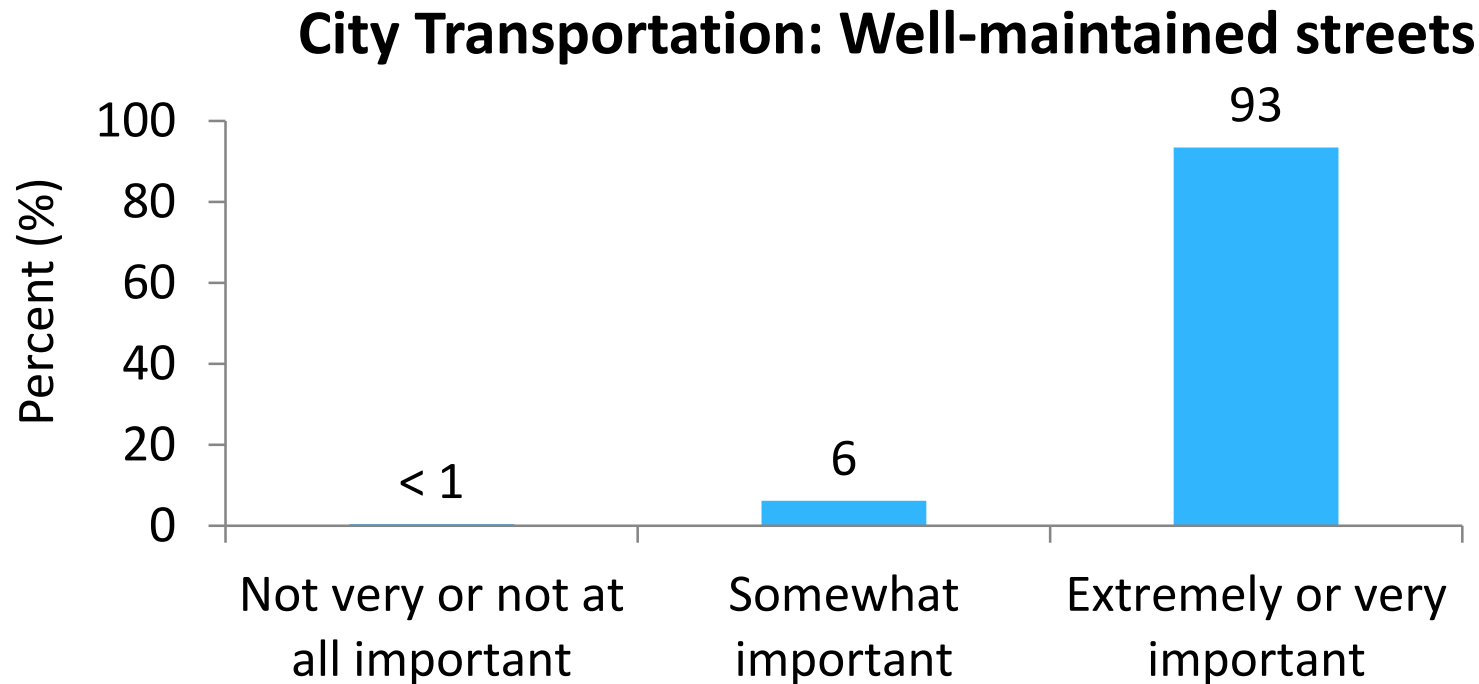


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

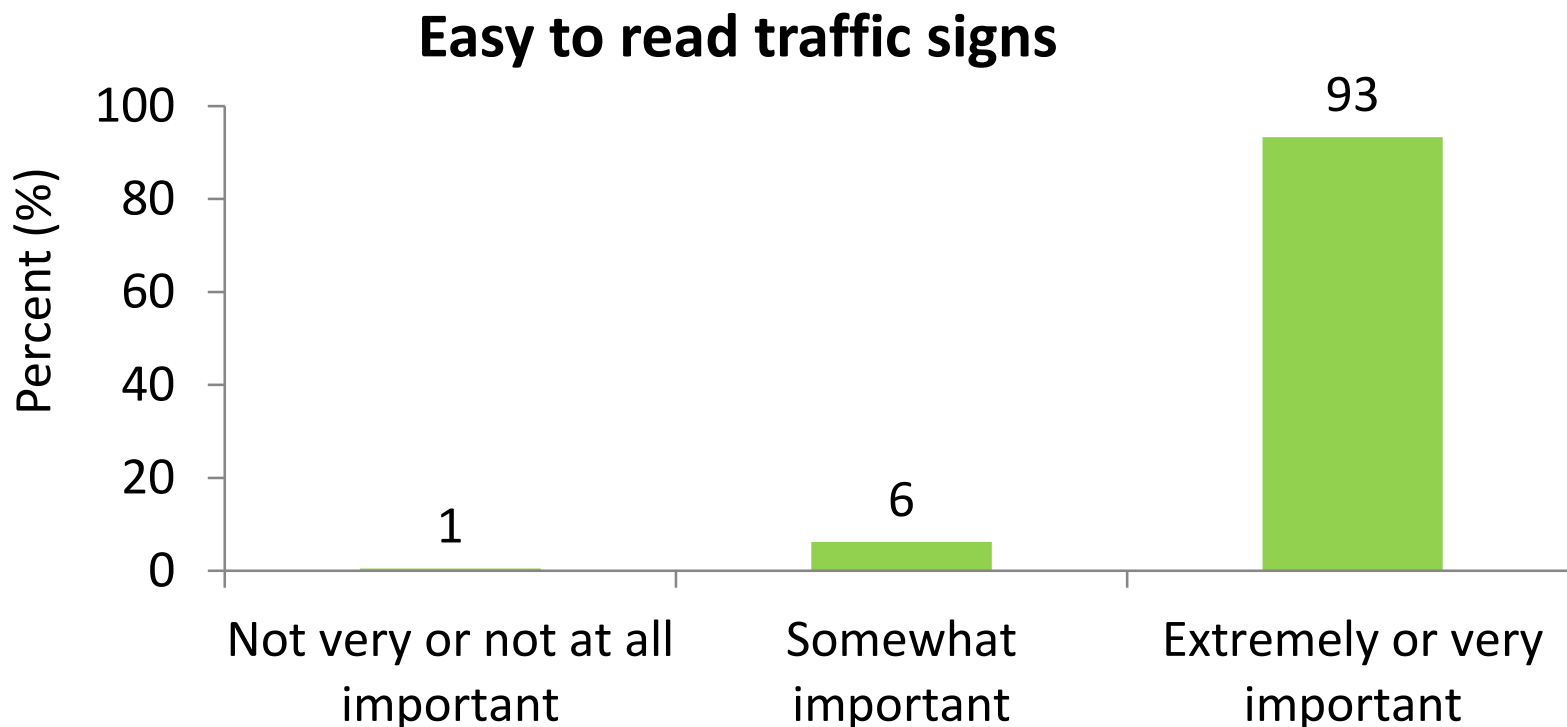
# City Transportation: Well-maintained streets

- Almost all respondents (93%) feel that it is extremely or very important to have well-maintained streets in their cities.



# City Transportation: Easy to read traffic signs

- Almost all (93%) of the respondents think that having easy to read traffic signs is extremely or very important to have in their cities.

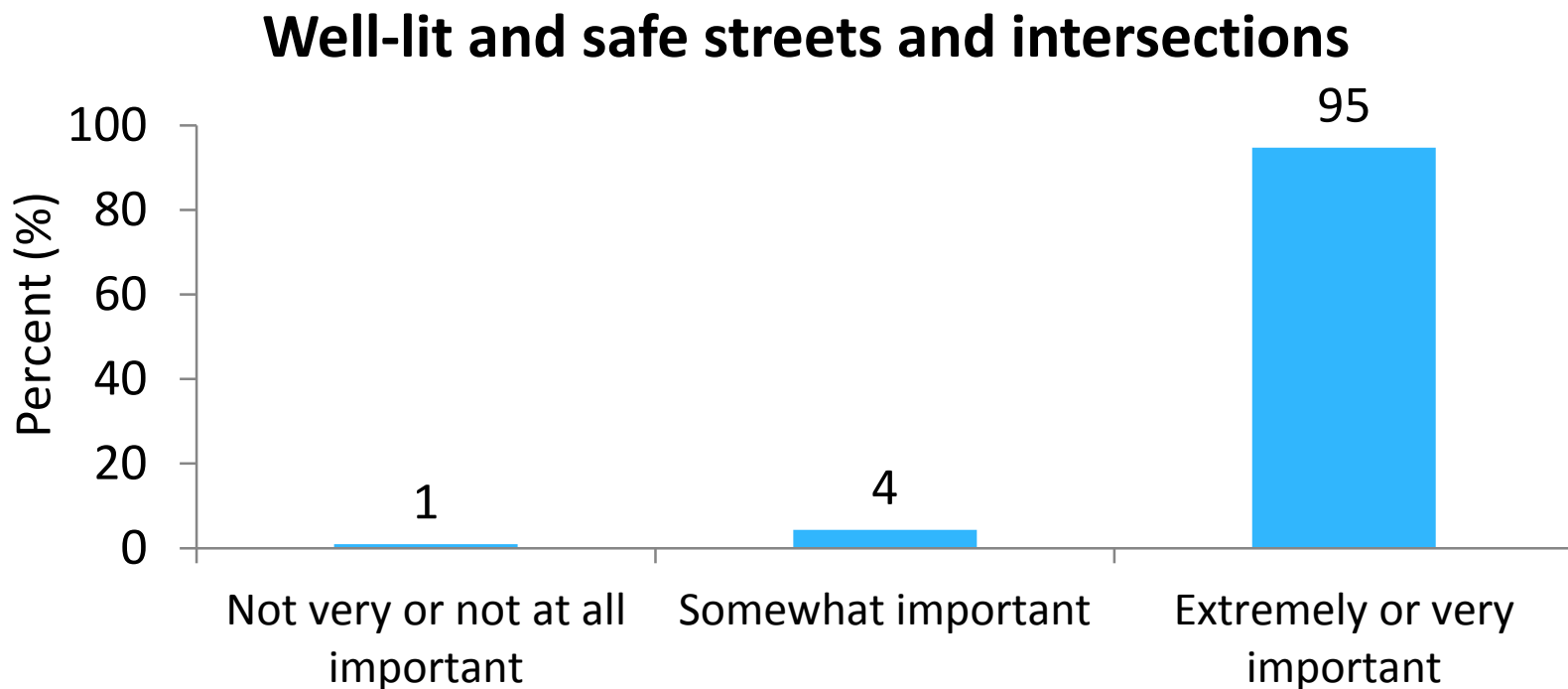


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# City Transportation: Well-lit and safe streets and intersections

- Almost all (95%) of the respondents think that having well-lit and safe streets and intersections is extremely or very important to have in their cities.



Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

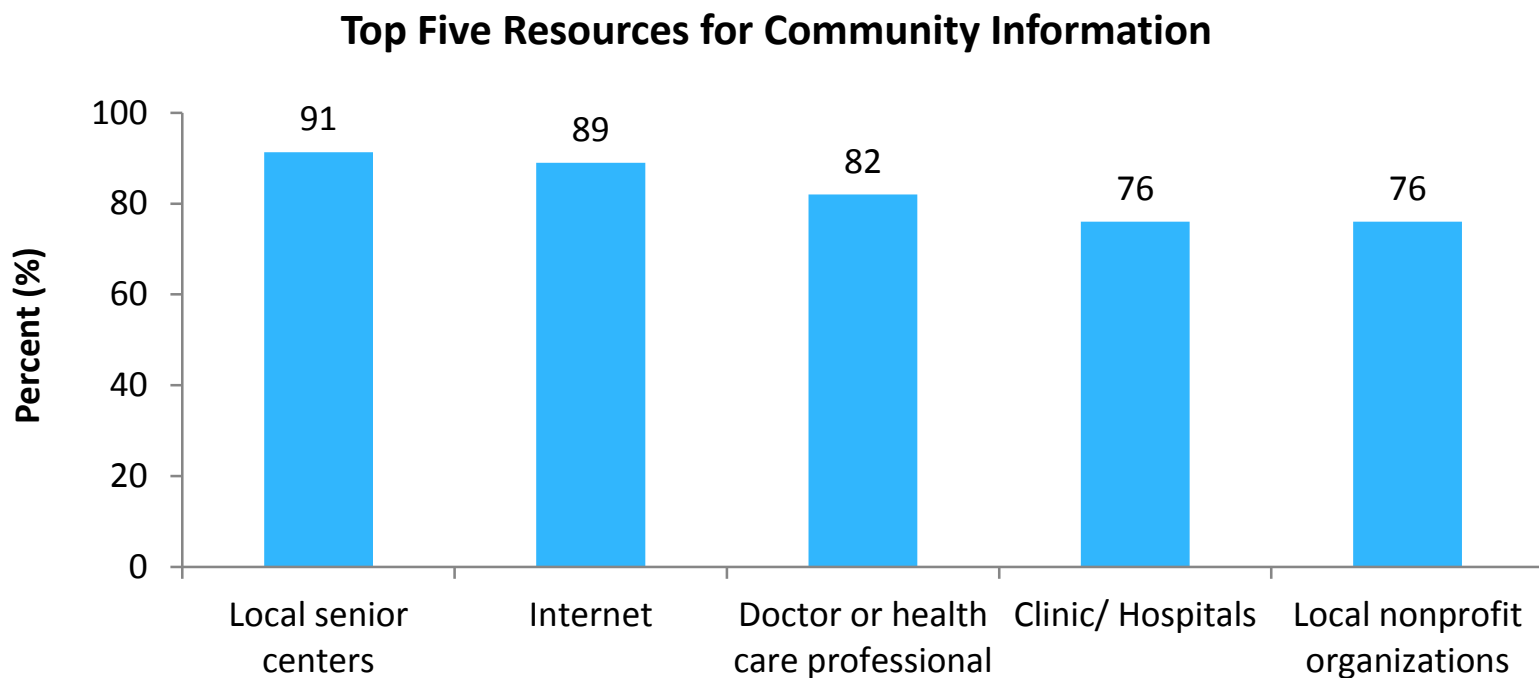


# Community Information



# Top Five Resources for Community Information

- The top 5 resources older adults reported turning to for information are: local senior centers, the internet, a doctor/health care professional, clinic/hospitals, and local nonprofit organizations.

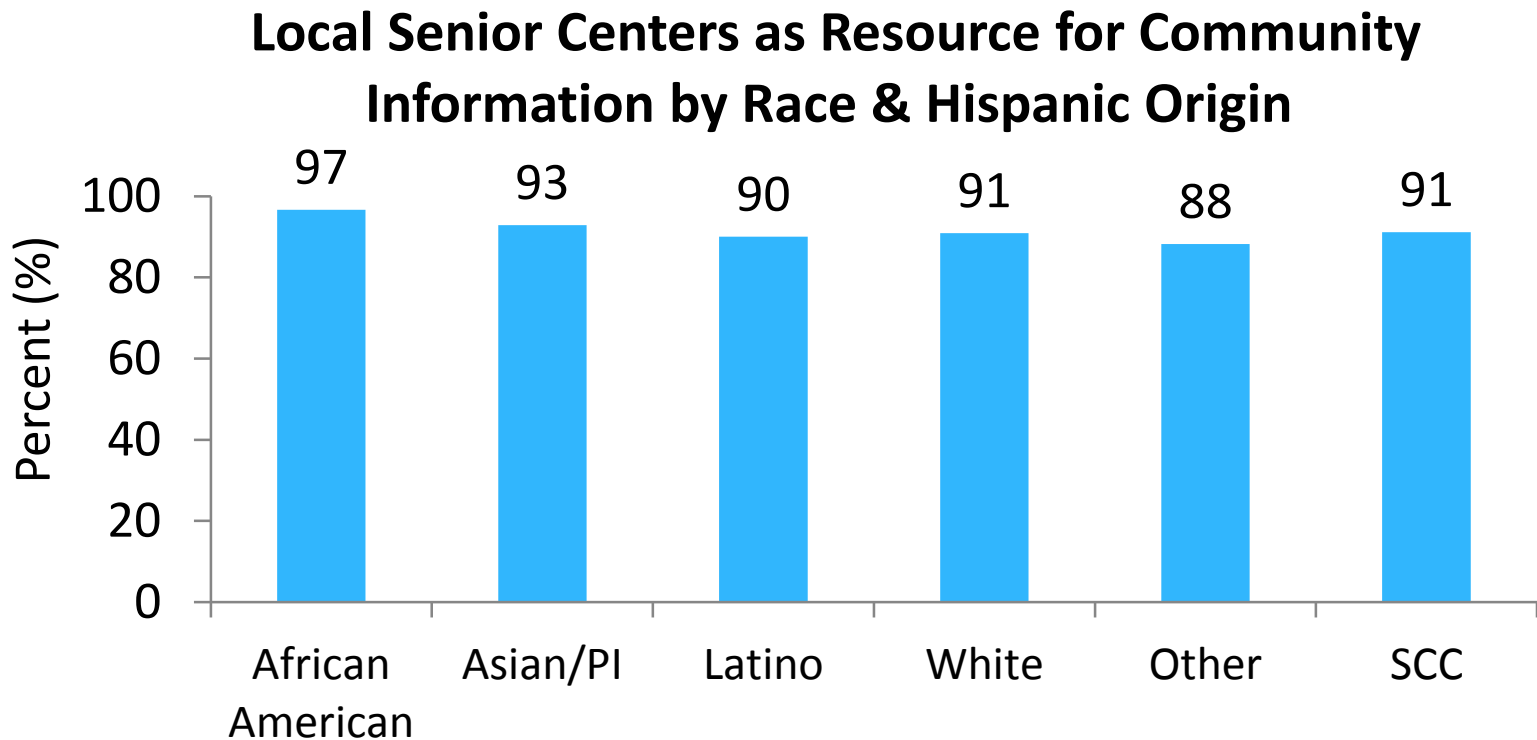


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# Local Senior Centers as Resource for Community Information by Race & Hispanic Origin

- Older adults of all racial/ethnic groups in Santa Clara County reported using their local senior centers as a resource for community information.

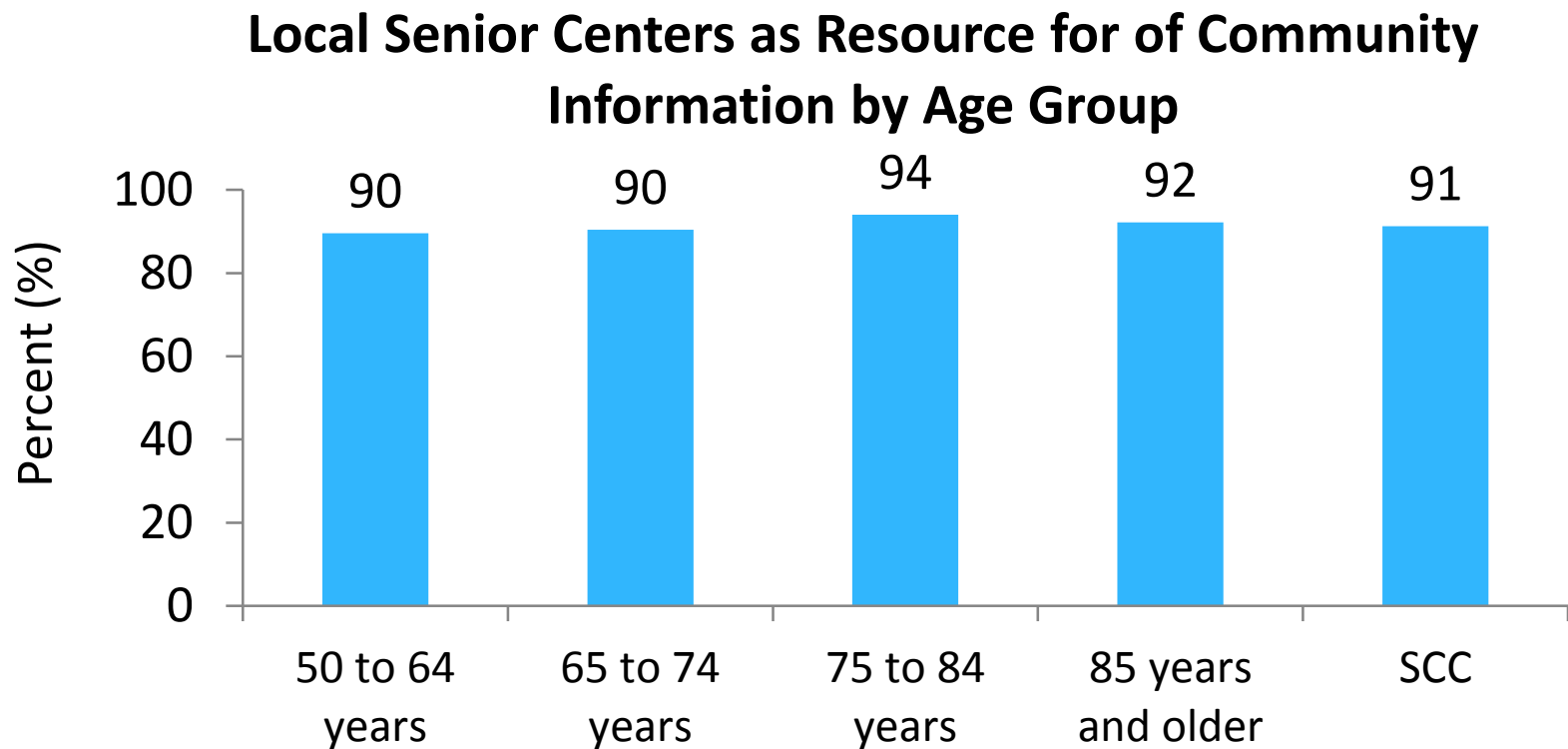


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# Local Senior Centers as a Resource for Community Information by Age Group

- Older adults of all age groups in Santa Clara County reported using their local senior centers as a resource for community information.

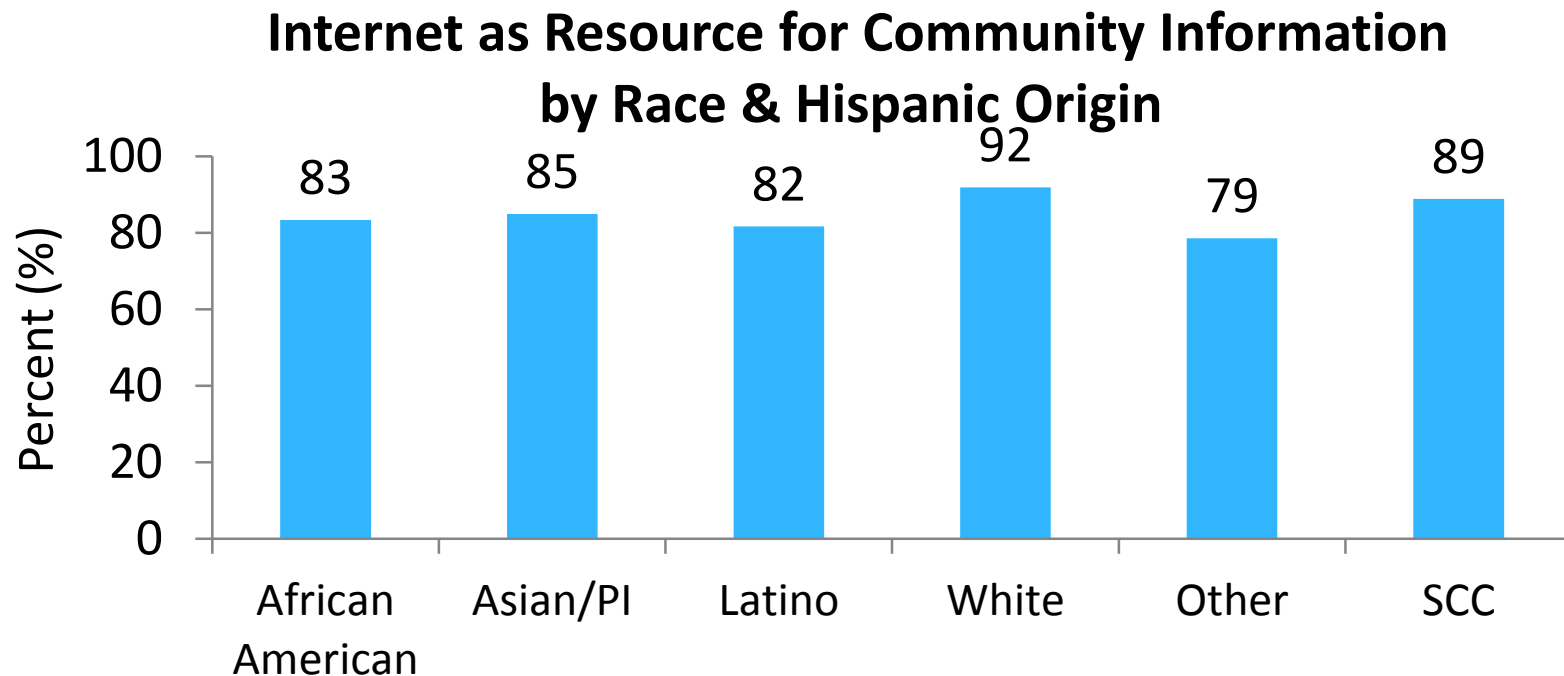


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# Internet as Resource for Community Information by Race & Hispanic Origin

- While a large percentage of older adults of all racial/ethnic backgrounds reported using the internet as a resource for community information, a lower percentage of African American, Asian/Pacific Islander and Latino older adults reported using the internet as a resource compared to White older adults.

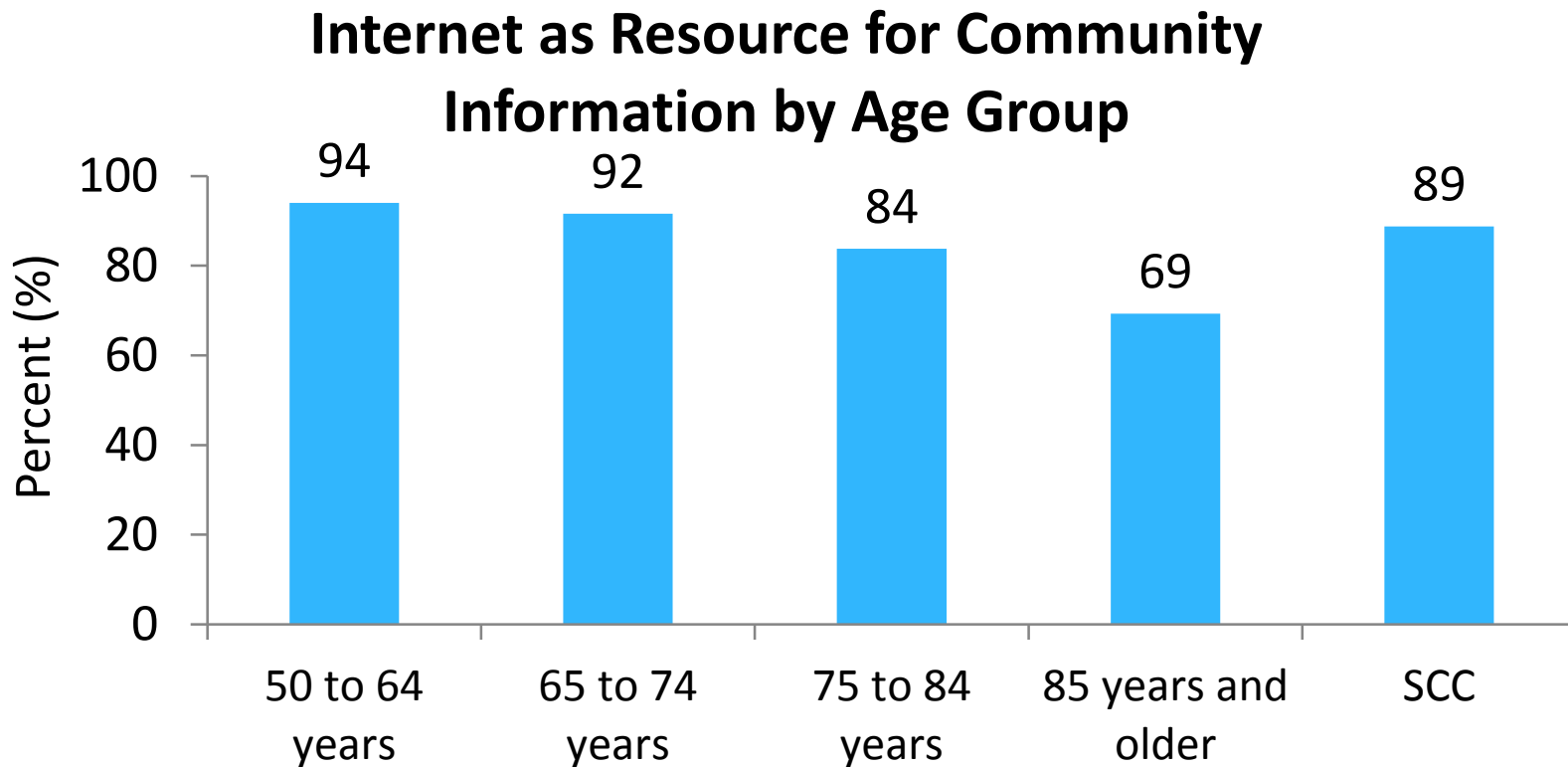


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

## Internet as Resource for Community Information by Age Group

- A greater percentage of older adults below the age of 75 reported using the internet for community information compared to adults ages 75 and older.

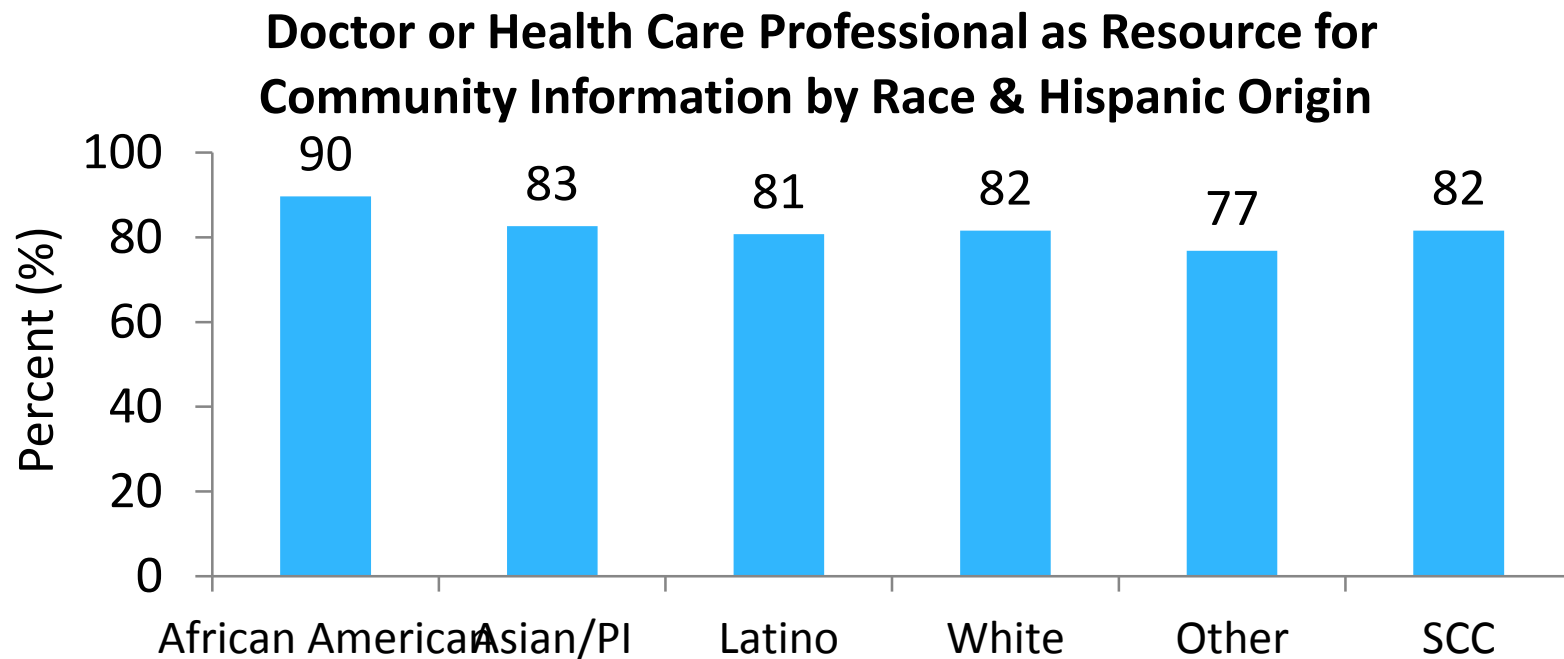


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# Doctor or Health Care Professional as Resource for Community Information by Race & Hispanic Origin

- A greater percentage of African American older adults reported using a doctor or health care professional as a resource for community information compared to adults of other racial/ethnic backgrounds.

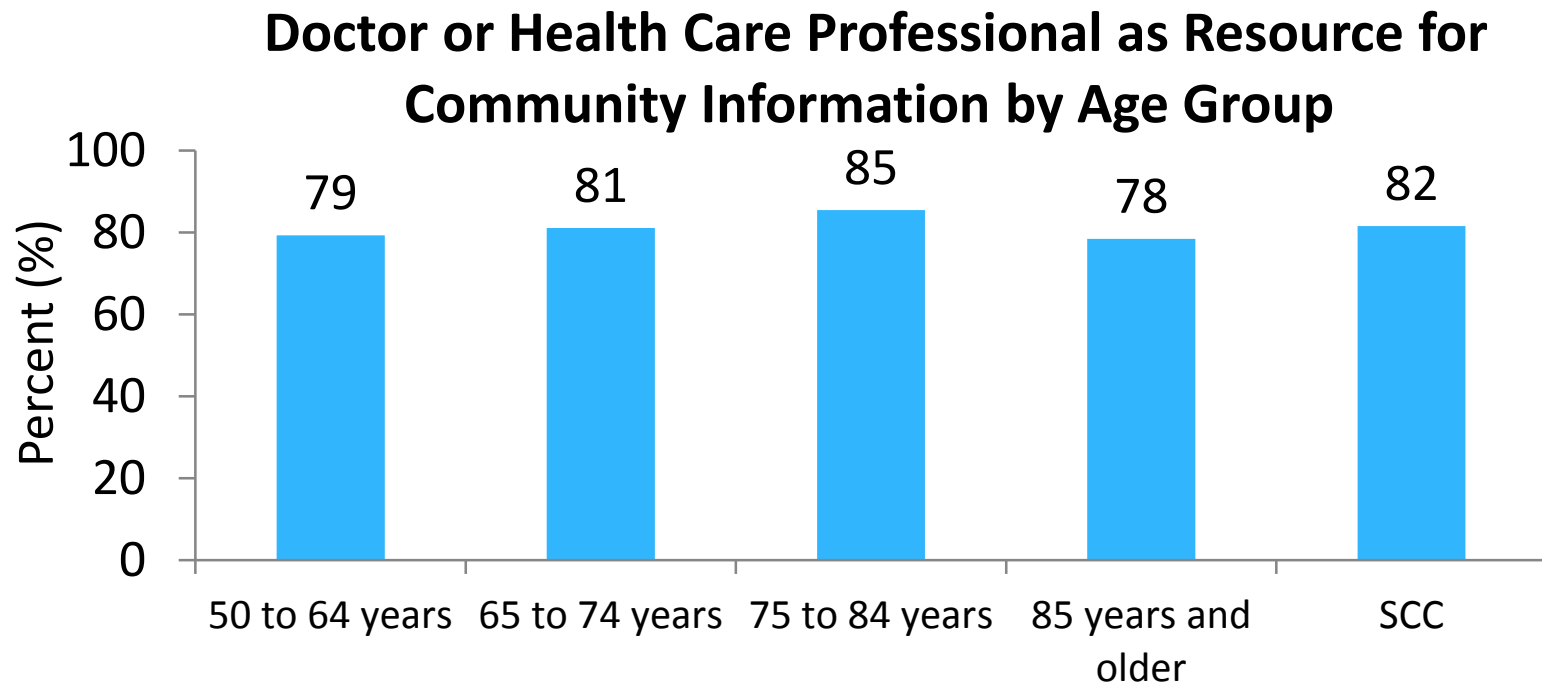


Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.

# Doctor or Health Care Professional as Resource for Community Information by Age Group

- A greater percentage of older adults between the ages of 75 and 84 reported using a doctor or health care professional as a resource for community information compared to older adults in all of the other age groups and in Santa Clara County.



Source: 2016 Santa Clara County Age-Friendly Survey

Note: Some percentages may not add up to 100 or be exact due to rounding.



## SSA Office of Research &amp; Evaluation

49

